



Office of Defects Investigation

MAY 23 AM 5:11

VOQ Confirmation

Your Complaint Information is successfully submitted.

Your Confirmation number (ODI Number) is: 10120500

GAD to
10120500

Your Complaint Information

Consumer Information

Name :

Org. Name :

Address :

City, State, Zip : West Falls, NY
USA

Daytime Phone : Ext :

Evening Phone : Fax :

Email :

Board
updatedINCORRECT
DATE

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Complaint Information

Description : Wheel studs stretching and breaking at recommended torque specification. Potential for wheels to break loose from vehicle while driven. Likely to cause serious injury or death to occupants or other vehicles and occupants.

Incident Date : 5/7/2003 5/7/2005 File : No

Num. Failures : 2 Property Damage : No

Num. Deaths : Crash : No

Num. Injured : Police Report : No

Referral Source : INTERNET

collect DATE

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Vehicle Information

VIN : STEHN72N42Z

Purchase Date : 8/21/2002

Manufacturer : TOYOTA MOTOR NORTH AMERICA, INC.

Year, Make

and Model : 2002/TOYOTA/TACOMA

Original Owner : Yes

of Cylinders : 6

Trans. Type : AUTOMATIC

Engine Size : 3.4L

Vehicle Details Usage : LIGHT TRUCK

Cruise Control : Yes

Antilock Brakes : Yes

Current Mileage : 42500

Speed :

Failure Mileage : 42200

Powertrain : 4 WHEEL DRIVE

ALP
GOS
5/11/05

Body Style : PICKUP TRUCK

Fuel System : FUEL INJECTION

Fuel Type : GAS

Vehicle Type :

Vehicle Component Information

Component 1: WHEELS

OEM: Yes

Vehicle Dealer Information

Dealer : 1

Name : West Herr Toyota

Dealer Type : SALES DEALER

Address : 4141 Southwestern Blvd

Orchard Park
NY 14127

Dealer Phone:

Dealer Fax:

Email:

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