

FAT page 2/2 Page 1



DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received: MAY 6 AM 7:36

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No. 10120443

OWNER INFORMATION (Type or Print)

Name: _____

Street No: _____ Apt. No. P.H.

City: Miami State: FLORIDA Zip Code: _____

Daytime Telephone Number: _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of your signature, provide your name or address to the vehicle manufacturer.

Signature of Owner: _____ Date: 04/22/2005

PRODUCT INFORMATION

Vehicle Identification No. (VIN): 1GND513S122 (Located at bottom of windshield on driver's side)

Make: Chevrolet Model: TrailBlazer Year: 2002

Purchased Date: 11/17/01 Dealer's Name: Grand Prize Chevrolet Miami Engine Size (CID/CC/L): _____ Turbo Diesel Gas Fuel Injection

New Used Dealer's City: 11701 SW 152 STREET State: FL Zip Code: 33177 No. Cylinders: _____ Fuel Injection

Manufacture Date (on driver's door or pillar): _____ Transmission Type: Manual Automatic

Restraint System: Driverside Air Bag Motorbelt Passengerside Air Bag 2-Point Belt 3-Point Belt

Cruise Control: Yes No Drivetrain: Front Rear 4-Wheel

Vehicle Type: Car Sport Utility Truck Minivan Motorcycle Other _____

Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): A/C MODE DOOR, RADIATOR FAN CLUTCH EXHAUST MANIFOLD, ELECTRICAL IGNITION SWIRL

Location: Left Right Front Rear

Failed Part(s): Original Replacement

Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: _____ Tire Name: _____

Complete Tire Size: _____ DOT No.: _____

No. of Failures: _____ Date(s) of Failure(s): _____ Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____

Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash: ALMOST Yes No Fire: Yes No

Number of Persons Injured: 0 Number of Fatalities: 0 Reported to Manufacturer: Yes No Reported to Dealer/Manufacturer Service: Reported to Dealer/Manufacturer Service

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies). ON 03/01/04 BOUGHT THE CAR IN BECAUSE THE CAR RESISTED EVERYTIME YOU TRY TO PICK UP ON SPEED. AIR CONDITIONING IN THE CAR ALSO WAS GIVEN PROBLEM THE CAR WAS NOT OVER (2) YEARS OLD. AFTER SERVICING AND FIGHTING WITH A WARRANTY EVERYTHING WAS FIXED & CHARGED OUT OF POCKET \$107 - ON 01/03/05 BOUGHT THE CAR IN BECAUSE THE CAR WOULD NOT START AT TIMES. I HAD TO PLAY WITH THE KEYS ON THE PASSENGER SIDE DOOR TO START THE CAR. THE DEALER COULD NOT DUPLICATE THE PROBLEM, SO I PICKED IT UP. ON 01/17/05 WHILE DRIVING DOWN KROME AVE (TRUWIL ROUTE) THE CAR STILL IN MOTION SHUT OFF! I HAD TO PUT ON THE EMERGENCY LIGHTS. DO YOU KNOW WHAT IT'S LIKE -> continue

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

to have an id wheeler behind you as the car shutting off. ON 01/12/05 I've bought the car in in driving to the dealer the car shut off again!! It is A very frightening experience. After explaining the problem again from 01/03/05 and the "shutting off" situation, they claim they would look into it. I told them as the car would shut off the Gages in the car would go crazy. AFTER waiting a couple of days - they replace the Electrical ignition switch. I complained to the Service Director Rupert Cabrera, his answer was the car had 50,000 something miles it is to be expected. I was so angry that I called Chevrolet Customer Service to put in a complaint - Results - they've said they were sorry for ~~the~~^{my} inconvenience and everything was possibly done to correct the problem of the car SHUTTING OFF DURING MOTION AND offer a \$500 Certificate towards a purchase of a new car by the end of year. MY WARRANTY ran out 8/85 on extra and the car is still giving problems. Please help!

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

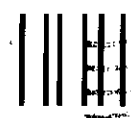
400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

BUSINESS REPLY MAIL
 FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
 National Highway Traffic Safety Administration
 Office of Defects Investigation, NSA-10.01
 400 7th Street, SW
 Washington, DC 20590



NO POSTAGE
 NECESSARY
 IF MAILED
 IN THE
 UNITED STATES



Complete and return or place in your car manual for future use



**VEHICLE
 OWNER'S
 QUESTIONNAIRE
 (V00Q)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
 COMPLETE THIS FORM
 OR

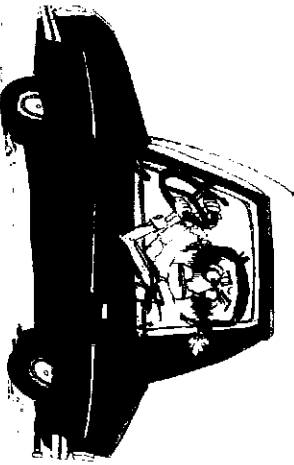
DASH 2 DOT

and dial toll free at

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 Administration

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