



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od\_or \_\_\_\_\_

rt\_dt \_\_\_\_\_

od\_rt \_\_\_\_\_

up\_ltr \_\_\_\_\_

Reference No.

### OWNER INFORMATION (Type or Print)

Name \_\_\_\_\_

Street No. \_\_\_\_\_

City PEMBROKE PINES

State FLORIDA

Zip \_\_\_\_\_

Daytime Telephone Number \_\_\_\_\_

10120433

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_

Date 04/28/05

### PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side)

Make

Model

Year

1HGEG865XRL

HONDA

4 DOOR CIVIC LX

1994

Purchased Date

Dealer's Name

Engine Size (CID/CC/L)

Turbo

Diesel

Gas

Fuel Injection

4-28-94

HOLLYWOOD HONDA (KNOWN AS MARCONI NOW)

91

New  Used

Dealer's City

State

Zip Code

No. Cylinders

4

HOLLYWOOD

FL.

33021

Manufacture Date (on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

4-26-94

Manual

Automatic

Driverside Air Bag

Motorbelt

Passengerside Air Bag

2-Point Belt

3-Point Belt

Yes

No

Front

Rear

4-Wheel

Car

Sport Utility

Van

Truck

Minivan

Motorcycle

Other

2-Door

4-Door

Stationwagon

Pick Up Truck

Other

### FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

Left

Front

Right

Rear

Failed Part(s)

Original

Replacement

Handicap Adaptive Equip

Yes

No

### TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s):

Failed Part(s) Available?

Yes

No

NHTSA Previously Contacted?

Yes

No

### APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

NONE

Number of Fatalities

NONE

Reported to Manufacturer

Yes  No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

THE CRASH HAPPENED APPROXIMATELY TWO YEARS <sup>LATER</sup> IN 1996, WHEN I CAME TO THE WALGREEN'S STORE. AS I APPLIED MY BRAKE, THE CAR BOLTED FORWARD AND SMASHED INTO TWO CARS ON THE OPPOSITE SIDE OF THE LOT. THE OFFICER CALLED TO THE ACCIDENT FOUND NOTHING WRONG WITH MY BRAKES, BUT MANAGED TO GIVE ME A TICKET THAT COST ME \$70.00. I CALLED THE HONDA COMPANY IN TORRENCE, CA. THEY TOLD ME TO GO TO HONDA, AND EXPLAIN WHAT HAPPENED, WHICH I DID, BUT THEY COULD NOT FIND ANYTHING WRONG. (THIS HAS HAPPENED ABOUT SIX OR SEVEN TIMES DURING THE YEARS THAT FOLLOWED). AFTER THE 3<sup>RD</sup> TIME THAT I WENT TO THE

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

HONDA SERVICE IN HOLLYWOOD, WHERE THEY AGAIN TOLD ME THAT THEY CANNOT FIND ANYTHING WRONG WITH THE CAR, I GAVE UP. SINCE FINDING A STORY IN THE MIAMI HERALD, ON APRIL 7, 2005, ABOUT A PERSON SPEAKING ABOUT HIS CAR HAVING SUDDEN ACCELERATION PROBLEMS, WHILE HIS FOOT WAS ON THE BRAKE PROMPTED ME TO CALL YOU PEOPLE. HIS CAR IS A SUBARU.

ONLY LAST WEEK, I ENCOUNTERED THE SAME TROUBLE, THE CAR WANTED TO TAKE OFF ON IT'S OWN. IT SCARED THE HELL OUT OF ME, I'M REALLY SCARED AS THIS MAY HAPPEN WHERE SOMEONE MAY GET HURT. (OR I CAN END UP DEAD, GOD FORBID).

AFTER MY INSURANCE TOOK CARE OF THE MAJOR PART OF THE BILL, I STILL HAD TO GIVE MY HARD EARNED CASH FOR THE REMAINDER COST, A BILL I SHOULD HAVE GIVEN TO THE HONDA MANUFACTURER AS I WASN'T TO BLAME.

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



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U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NSA-10.01  
400 7th Street, SW  
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

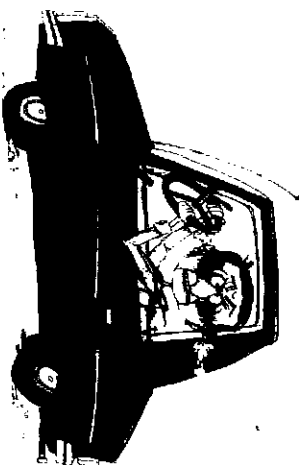
DASH 2 DOT

and dial toll free at

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