



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

10120427

OWNER INFORMATION (Type or Print)

Name: [Redacted]
St: [Redacted] Apt. No.: _____
City: Wyoming State: Pa Zip: [Redacted]

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of your authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: 7/21/05

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side): 1E7ZR45EX3P [Redacted]
Make: Ford Model: Ranger Year: 03
Purchased Date: 9-20-03 Dealer's Name: Pat & Dan's Delbalso
 New Used Dealer's City: Kingston State: Pa Zip Code: 18709
Engine Size (CID/CC/L): 4.0 Turbo Diesel Gas Fuel Injection
No. Cylinders: 6
Manufacture Date (on driver's door or pillar): 5-03
Transmission Type: Manual Automatic
Restraint System: Driverside Air Bag Motorbelt 2-Point Belt
 Passengerside Air Bag 3-Point Belt
Cruise Control: Yes No
Drivetrain: Front Rear 4-Wheel
Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other
Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): _____ Location: _____
 Left Right Front Rear
Failed Part(s): Original Replacement
Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: _____ Tire Name: _____
Complete Tire Size: _____ DOT No.: _____
No. of Failures: _____ Date(s) of Failure(s): _____
Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____
Failed Part(s) Available? Yes No
NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash: Yes No
Fire: Yes No
Number of Persons Injured: _____
Number of Fatalities: _____
Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies): Starting in January 04 the doors inconsistently locked. After about 4 times called Ford Service and was informed they can't fix the problem if it is not consistent. I decided to purchase a spare key and keep it outside the truck. The doors locked many since. One of the latest incident was with the engine running I stopped to pick up my mail. The door closed & both doors locked. Suppose my grandson was in the truck.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

How do I get the doors open? Smash a window?
I had to use my spare key which I purchased
from the dealer because of this problem. This is
a very unsafe & dangerous problem and should
be corrected by Ford Motor Co. This problem is
occurring more frequently as time goes on



Wyoming, PA

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

Wyoming, PA

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE
(VQQ)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

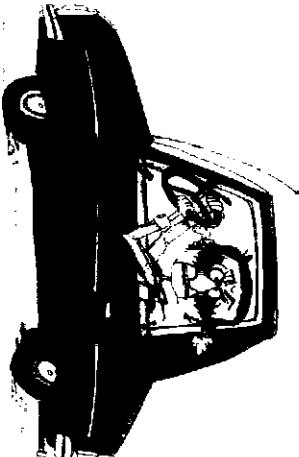
DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

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(DASH) 2 DOT



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