

QDA to
10120426

NVS-216 aaj
Ref. No. 10120426

[REDACTED]
St. Peters, MO [REDACTED]

Dear [REDACTED]

We apologize that there was no explanation that you could attach documentation to the Vehicle Owner's Questionnaire (VOQ), which you received. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-address portion of the form is showing. Enclosed is another VOQ for your use. Any further communication should reference your file number (10120426).

By filling out the questionnaire, the agency will have the minimum necessary description of the vehicle about which you are complaining and a more complete picture of the problem you are experiencing. Each report can then be analyzed and compiled into a database to assist us in identifying potential safety problems that require our attention. Please fill this questionnaire out as completely as possible. A fully filled-out report will better enable us to identify similar reports in our system.

If further assistance is needed, please contact Mr. Michael J. Jordan, Safety Defects Program Assistant, Correspondence Research Division, Office of Defects Investigation, at (202) 493-0576.

Sincerely,

Alberto A. Jimenez, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosures: VOQ
DOT Hotline Pamphlet