

April 15, 2005

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Chevrolet Motor Division
Chevrolet Customer Assistance Center
P.O. Box 33170
Detroit, MI 48232-5170

NHTSA- US Department of Transportation
Washington, DC 20590

RE: VIN# 1GNDS135[REDACTED]
License Plate# [REDACTED]
Vehicle Color White
Vehicle Location: [REDACTED], Bel Air, Maryland [REDACTED]
Telephone Number Home: [REDACTED]
Vehicle Mileage: 62,120
Year 2002 Chevy Trailblazer

Problem:

Needed to replace engine and starter.

Approximate Date February 24, 2005- While driving on Interstate 95 the vehicle would not exceleerate and subsequently smoke and flames came from the hood caused by this defective motor. This breakdown could have caused physical injuries to myself-even death. Luckily I was able to get to the side of the road.

I have spoken to Timothy Mayville at Customer Service claim # 1-314721603. I have maintained all the necessary maintenance of this vehicle (oil changes).

Therefore, I feel that I have been gluck with a defective product and should be monitarily reimbursed for the cost of Chevrolet inspection-\$175.85, repair-\$3699.50, towing- \$107.50 and lost wages- \$1200.00 due to my vehicle being tied up for approximately 3 1/2 weeks. This is not to mention the inconvenience of traveling back and forth to work. I am seeking the total cost of \$5182.85

By reporting this I am hoping that no other person will experience what I did. I hope we can solve this problem so that I do not have to seek Legal Counsel.

*Amo mani
5/2/05*

A copy of this letter has also been sent to NHTSA, U.S. Department of Transportation as I feel I have been sold a defective product.



