



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

08-MAY-2005

Repository ☐Reference No.
10120281

OWNER INFORMATION (Type or Print)

Name

Address

City ROYAL OAK

State MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA
in the absence of an
Signature of OwnerManufacturer of your vehicle?
name or address to the vehicle manufacturer.☐ YES☒ NO

Date 6/7/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of dashboard on driver's side
3G7DB03E42SMake
PONTIACModel
AZTECModel Year
2002

Date Purchased

Dealer's Name and Telephone Number
BOB JAUNAUT

Engine:

No. Cylinders 6

Fuel Type:
GasOriginal Owner
☐Dealer's City
PLYMOUTHState
MI

Zip Code

Transmission Type
AUTOMATIC☒ Antilock Brakes
☒ Cruise ControlPowertrain
ALL WHEEL DRIVEVehicle Component Code
020000 SUSPENSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-NOV-2004Failure Mileage
48000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT CIRCUMSTANCES:

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure,
i.e. parts repaired or replaced (and if old part is available).

DT: DRIVERS SIDE REAR KNUCKLE ON A 2002 AZTEC. 11/05 PROBLEM BEGAN. HEARD CLUNKING COMING FROM REAR WHEN HITTING BUMPS. TOOK TO DEALER, WHO ADVISED THERE WAS A BUSHING FAILURE. THIS CAUSED A FORWARD/BACKWARD MOVEMENT OF DRIVER'S SIDE REAR TIRE 1 1/2-3 INCHES. AFTER FURTHER DISCUSSION, DEALER WOULD NOT COOPERATE IN THE PURCHASE OF PART, LABOR. PROBLEM IS PROGRESSIVE. VEHICLE IS REGULARLY MAINTAINED AND SERVICE RECORDS AVAILABLE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-578. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.