



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2005 JUN 24 AM 3:00

09-MAY-2005

Repository ☐Reference No.
10120279

OWNER INFORMATION (Type or Print)

Name

Address

City

SAN BERNARDINO

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FAFP66L48

Make

FORD

Model

CONTOUR

Model Year

1999

Date Purchased
09-MAY-00Dealer's Name and Telephone Number
PUTNAM MAZDA

Engine:

No. Cylinders 6

Fuel Type:

Gas

Original Owner ☐

Dealer's City

BURLINGAME

State

CA

Zip Code

Transmission Type
AUTOMATIC☒ Antilock Brakes
☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

121000 EXTERIOR LIGHTING: HEADLIGHTS

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
07-MAY-2005Failure Mileage
105000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DC No. (Example DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Codes:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition, and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Brief Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; (4) parts repaired or replaced (and if old part is available).

DT: LENSES OF THE HEADLIGHTS GET WATER IN THEM WHEN IT RAINS. WHEN THE MECHANIC OPENED FOUND A LOT WATER INSIDE ABOUT A QUART OR MORE. CONDENSATION HAS COLLECTED SINCE SHE BOUGHT IT. INTERNALLY, THE TAIL LIGHT ALSO BLEW. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Date Received

Od_or _____
rt_dt _____
od_rt _____
up_lr _____

Reference No.

ADD TO
10120279

OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City

State

Zip Code

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 6/19/2005

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side)

Make

Model

Year

Purchased Date

Dealer's Name

Engine Size (CID/CC)

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☐ New ☒ Used

Dealer's City

State

Zip Code

No. Cylinders

Manufacture Date (on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

☐ Manual☒ Driveside Air Bag☐ Motorbelt☒ Yes☐ No☐ Front☐ Rear☐ 4-Wheel☒ Car ☐ Sport Utility☐ Van ☐ Truck☐ Minivan ☐ Motorcycle☐ Other☐ 2-Door ☒ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

Failed Part(s)

Handicap Adaptive Equip

Covers over head light bulb

☒ Left☐ Front☒ Right☐ Rear☒ Original☐ Replacement☐ Yes☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

NHTSA Previously

Contacted?

☐ Yes ☐ No☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Y ☒ No☐ Yes ☒ No

0

0

☐ Yes ☒ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Bulbs burned out, Turned signal light in left rear and front yellow light. When cover panel removed on right left filled with water. Both were when I took it to Ford dealer. It was a burned out fuse causing the trouble with the bulbs and sockets. Anytime water inside it not good. It seemed to do this some as soon as I bought it. Especially on one side.

Continued on back

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Mail postage free or fax to 202-366-7862

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

At time during repair, did
say anything about it. I thought
it was just fog on the cover
was not aware of water getting
inside.

Each cover costs over \$100.00
and then to put them in
quotes from \$330-\$600.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

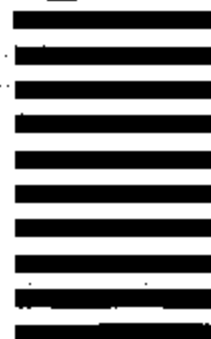


BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

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