



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 100148

Date Received 2005 JUN 06-MAY-2005	Repository <input type="checkbox"/> Reference No. 10120122
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Daytime Telephone Number	E-mail Address
Evening Telephone Number	

**OWNER INFORMATION (Type or Print)**

Name \_\_\_\_\_

Address \_\_\_\_\_

City CARLETON State MI Zip Code \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 5/21/05

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G4CW52N8W*		Make BUICK	Model PARK AVENUE	Model Year 1996
Date Purchased 05-DEC-03	Dealer's Name and Telephone Number JEROME WEGIENKA		Engine: No: Cylinders 6	Fuel Type: Gas
Original Owner <input type="checkbox"/>	Dealer's City TAYLOR	State MI	Zip Code 48180	
Transmission Type AUTOMATIC	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain FRONT WHEEL DRIVE	Vehicle Component Code 161000 STRUCTURE:FRAME AND MEMBERS Multiple Failure: 1	

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 20-MAR-2005	Failure Mileage 93480	Failure Speed 0	
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**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC0361)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), complaint, and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DT; THE FRONT FRAME OF THE CAR HAS RUSTED AWAY, WHERE THE WELD WAS, AND HAS BROKEN ON THE CAR. NOTICED IT 2 MONTHS AGO, HAVE BEEN IN CONTACT WITH BOTH THE DEALER AND THE MANUFACTURER. (GM-2 TIMES). THEY TOLD THE CONSUMER THAT THERE WAS NOTHING THEY COULD DO ABOUT IT AFTER THE YEAR 2003. HAS PRICED A NEW FRAME FROM THE DEALERSHIP AND OTHER PLACES. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The sub frame assembly that attaches to the underside of the body and supports the engine, transaxle, steering rack and steering parts, has a cut hole throughout the assembly. Every place where the frame is welded has rusted away. The frame broke on the right side near the rear of the assembly. This caused the frame to drop down and lose control of the steering and breaking the right side c.v. joint. My wife was very lucky that the frame failed in the parking lot, if this part failed on the highway it may have become tragic. The underside of the body of this car is not free and has the original exhaust system. In my opinion the frame should last the life of car, in this instance the frame was not treated properly or this is a case of bad metal. This is truly a safety issue & I need to take a look at and stand behind the defective frame. If anyone gets serious about a killed. Feel free to have & M. Call me.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM

OR

**DASH2DOT**

and dial toll free at

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**1-888-327-4236**

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(DASH) 2 DOT



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