



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2005 JUN -3 AM 3:05
05-MAY-2005

Repository ☐

Reference No.
10119951

OWNER INFORMATION (Type or Print)

Name

Address

City

HUNTINGTON BEACH

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorized address to the vehicle manufacturer.
Signature of Owner _____ Date 6/2/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5B4MP6/G943

Make

REETWOOD

Model

SOUTHWOOD 32VS

Model Year

2004

Date Purchased

15-DEC-04

Dealer's Name and Telephone Number

GIANT RV

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

IRVINE

State

CA

Zip Code

Transmission Type

AUTOMATIC

☒ Anti-lock Brakes

☒ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

063000 ENGINE AND ENGINE COOLING; EXHAUST SYSTEM

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

15-APR-2005

Failure Mileage

7000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1S9ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Codes:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: CARBON MONOXIDE GAS LEAKED INTO THE CABIN OF THE VEHICLE. THE JACKS THAT LEVEL THE MOTORHOME WOULD NOT RETRACT PROPERLY. THE JACK PROBLEM IS AN ON GOING PROBLEM. THERE WAS ALSO EXCESSIVE WIND NOISE IN THE CABIN. *NM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-599) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the Agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The SA-D M.H. HAS BEEN IN SHOP THREE TIMES
SINCE PURCHASE STILL IN SHOP TEAR IN
ROOF WATER COMING IN WHEN TWEENT UP
CLUSTER GOES OUT ON OCCASION TWEENT TO
TWO TIMES NOTHING BUT PROBLEMS BOTH
TIMES (HAD FRONT END)

ATTACH ADDITIONAL SHEETS IF NECESSARY



B. Webb
25000 Polymath Ln.
Bristow, VA 22024-7861

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



VEHICLE

OWNER'S

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline

(DASH) 2 DOT



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