U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
05-MAY-2005 2005 JUN 20 AM 5:53	Reference No. 10119915

OWNER INFORMATION (Type or Print)

Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	
City STURGIS	State MI	Zip Code	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ___/___/___

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
5th Wheel Travel Trailer 1SACS02P021	Starcraft	SKS 310	2002

Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
August 2002	Ewing Trailer Sales 800 331 3899			N/A	N/A
Original Owner ☑	Dealer's City Battle Creek	State Mi	Zip Code		

Transmission Type			Powertrain	Vehicle Component Code
N/A	☐ Antilock Brakes ☐ Cruise Control	N/A	N/A	211000 TRAILER HITCHES:FIFTH WHEEL ASSEMBLY
				Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
30-APR-2005	N/A	N/A	pin box (hitch) on travel trailer pulled loose / front wall crossbeam bent ALSO

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC0361)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DT: THE PIN BOX ON THE FIFTH WHEEL CAME LOOSE. THE FIFTH WHEEL WAS PARKED WHEN THIS WAS NOTICED. THE CONSUMER HAD A CERTIFIED WELDER COME AND WELD THE PART BACK TOGETHER BEFORE THE CONSUMER COULD GET BACK HOME FROM VACATION. THE STARCRAFT COMPANY TRIED TO STRAIGHTEN AND MAKE IT STRONGER. THE STARCRAFT SKS 310 IS THE MODEL ON THIS COMPLAINT. *NM

when first noticed, the front wall of the trailer had pulled away from the frame; a 1" GAP between it and the floor was evident; pin box welds were gapped and pin box itself was no longer parallel with frame. After adding strengthening

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Gussets to the front cross member and pin box we were able to tow the trailer from California to Michigan. Inspection at Starcraft's Topeka Indiana's factory revealed further pulling away of the front wall. The company agreed to repair it and re-welded the pin box after attempting to straighten the cross member by applying great pressure to it. We strongly objected to this and insisted that would create far too much stress on the frame. They insisted the frame maker, Lippett Company, Goshen In. felt this was the way to repair it.

We returned the trailer to the factory in March & finally got it back in the last week of april. On May 18th or so we contacted Starcraft AGAIN after hearing "popping" noises coming from the bedroom area. The front wall is now curved inward at the bottom; the fiberglass siding on the front wall is no longer in a curved radius & the bedroom floor has gaps & Level Differences in the plywood. A new front wall frame has been ordered

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

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1-888-327-4236

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TRIPLE-A
TESTING LABORATORIES,
INCORPORATED

7813 ALONDRA BLVD.
PARAMOUNT, CA 90723
(213) 531-4486 531-4487

QW-484 RECORD OF WELDER AND WELDING OPERATOR
QUALIFICATION TESTS

(See QW-301, Section IX, ASME Boiler and Pressure Vessel Code)

Welder Name DON BEHRENS Check No. 562-25-3191 Stamp No. _____
Welding Process SMAW Type MANUAL
In accordance with Welding Procedure Specification (WPS) ASME CODE SECTION IX & ANSI B31.1
Backing (QW-402) NONE
Material (QW-403) Spec. SA-53 GR. B TO SA-53 GR. B OR P-No 1 TO P-No 1
Thickness .432" WALL Thickness Range 1/16" TO .864"
Diameter 6" SCH. 80 Dia. Range 2½" AND OVER
Filler Metal (QW-404) Spec. No. SFA 5.1 Class No. E6010 F-No. 3
Other _____
Position (QW-405) (1G, 2G, 6G) 6G (45° INCLINED FIXED)
Gas (QW-408) Type N/A % Composition N/A
Electrical Characteristics (QW-409) Current D.C. Polarity REVERSE
Weld Progression (QW-410) DOWNHILL
Other _____

Visual Inspection

Appearance SATISFACTORY Undercut NONE Piping Porosity NONE

For Information Only

Filler Metal Diameter and Trade Name 1/8" & 5/32" LINCOLN 5-P (E6010)
Submerged Arc Flux Trade Name N/A
Gas Metal Arc Welding Shield Gas Trade Name N/A

Guided Bend Test Results QW-462.2(a), QW-462.3(a), QW-462.3(b)

Type and Fig. No.	Result
FACE QW-462.3(a)	PASSED
FACE QW-462.3(a)	PASSED
ROOT QW-462.3(a)	PASSED
ROOT QW-462.3(a)	PASSED

Radiographic Test Results (QW-304 & QW-305)
For alternative qualification of groove welds by radiography

Radiographic Results: N/A

Fillet Weld Test Results (See QW-462.4(a), QW-462.4(b))

Fracture Test (Describe the location, nature and size of any crack or tearing of the specimen) N/A
Length and Per Cent of Defects N/A Inches _____ %
Macro Test—Fusion N/A
Appearance—Fillet Size (leg) N/A in. X _____ in. Convexity _____ in. or Concavity _____ in.

M. A. Hernandez
Test Conducted by TRIPLE A TESTING LABS. INC. Laboratory—Test No. 4134

We certify that the statements in this record are correct and that the test welds were prepared, welded and tested in accordance with the requirements of Sections IX of the ASME Code. and ANSI B31.1

Date 10/3/86 Organization TRIPLE A TESTING LAB., INC.
By _____

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).