



U. S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

04-MAY-2005

Repository

2005 MAY 26 AM
Reference No. 26
10110813

5: 23

OWNER INFORMATION (Type or Print)

Name

Address

City AYDEN

State NC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FAFP5254WA

DATE OF MANUFACTURE:
12/07

Make

FORD

Model

TAURUS

Model Year

1998

Date Purchased

31-JAN-04

Dealer's Name and Telephone Number

PEGGY SUE LEVIN AND DENNIS PATRICK LEVIN

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

Dealer's City

AYDEN

State

NC

Zip Code

28513

Transmission Type

AUTOMATIC

 Antilock Brakes Cruise Control

Powertrain

UNKNOWN

Vehicle Component Code

121000 EXTERIOR LIGHTING:HEADLIGHTS

Multiple Failure: 1

BOTH HEADLIGHT LENSES

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-DEC-2004

Failure Mileage

167959

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC098)

 Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

 Yes No

Fire

 Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONTACT STATES: THE HEADLIGHT LENSES ARE CLOUDED AND DISCOLORED AND WITH MOISTURE ON THE INSIDE. THAT IS SUPPOSE TO BE A SEALED UNIT. VISUAL PROBLEMS AT NIGHT WITH HEADLIGHTS. THE BEAMLIGHT IS DIMINISHED. *AK

SOFT TEXT & LOW BEAMS ARE DIMINISHED

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I BELIEVE THE FORD MOTOR COMPANY IS FULLY RESPONSIBLE FOR THE CLOUDING AND ABRASION OF THESE PLASTIC HEADLIGHT LENSES. THIS FAILURE COULD NOT HAVE HAPPENED IF THE FORD MOTOR CO HAD MADE THESE HEADLIGHT LENSES OUT OF THE RIGHT KIND OF GLASS.

I WANT THESE HEADLIGHTS TO BE REPLACED FREE OF CHARGE. THE FAILURE WAS CAUSED BY THE FORD MOTOR CO'S POOR DESIGN & IMPROPER CHOICE OF MATERIAL.

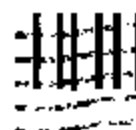
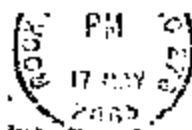
ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-218
400 7th Street, SW
Washington, DC 20590

20590+0001



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety Administration
www.nhtsa.dot.gov/hotline