



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2005 MAY 26 AM 5:13
03-MAY-2005

Reference No.

10119616

OWNER INFORMATION (Type or Print)

Name

Address

City

KANSAS CITY

State MO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

MONACO

Model

EXECUTIVE
MOTORHOME

Model Year

2004

Date Purchased
27-JUN-03Dealer's Name and Telephone Number
LAZY DAYS 877-532-7696

Engine:

No: Cylinders 6

Fuel Type:

Diesel

Original Owner
☒Dealer's City
SEFFNERState
FLZip Code
33584

Transmission Type

☒ Antilock Brakes

Powertrain

REAR WHEEL DRIVE

AUTOMATIC

☒ Cruise Control

Vehicle Component Code

060000 ENGINE AND ENGINE COOLING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

27-APR-2005

Failure Mileage

21500

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE CONSUMER WAS TRYING TO DISSOLVE CAMPAIGN NUMBER #05E-015. THE CONSUMER HAS ALREADY BEEN THROUGH THE DEALER AND MANUFACTURER. THE MANUFACTURER TOLD THE CONSUMER TO CALL TRAILSIDE RV IN KANSAS CITY, MO. CALLED TRAILSIDE AND THEY TOLD THEM THE SITUATION. THE MANUFACTURER TOLD THE CONSUMER THAT THEY WEREN'T DOING RECALLS BUT THEIR OWN. THE DEALER THAT THE RV WAS BOUGHT FROM IS IN FLORIDA, AND THEY REFERRED CONSUMER TO MONACO TECH SERVICE. MONACO REFERENCE GAVE NO SATISFACTION TO THE CONSUMER. CALLED WEBASTO, THE MANUFACTURER OF THE DIESEL BURNER, WAS ADVISED THAT IF THERE WAS NO PROBLEM WITH UNIT, THEY SHOULD HAVE NO PROBLEMS. BUT, VEHICLE SYSTEMS INC. SENT OUT A RECALL. THIS IS A NEW UNIT, BUT VSI STATED THAT THEY WERE 100 BAD UNITS. BUT COULDN'T TELL THE CONSUMER WHERE TO GO TO HAVE THIS CHECKED. THIS RV IS THE MONICOBR AND EXECUTIVE SERIES. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The referenced problem is actually part of what is called Aqua Heating System and not the engine on the motorhome. It is fueled by diesel fuel the same as the engine. The defective part is the burner assembly within the Aqua Heat System.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

DASH2DOT

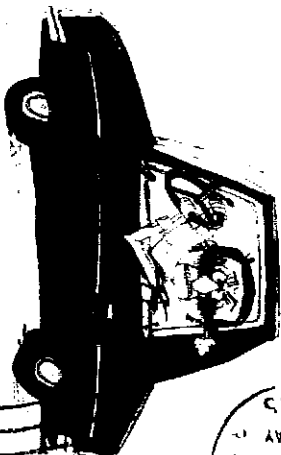
and dial toll free at

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(DASH) 2 DOT



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