



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

03-MAY-2005

Repository 

Reference No.

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## OWNER INFORMATION (Type or Print)

Name

Address

City NORTH MERRICK

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 5/19/05

## VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2CNDL73FX56

Make

CHEVROLET

Model

EQUINOX

Model Year

2005

Date Purchased  
05-AUG-04Dealer's Name and Telephone Number  
BAST CHEVEROLET 516-785-4100

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

Dealer's City

SEAFORD

State

NY

Zip Code

11783

Transmission Type

AUTOMATIC

 Antilock Brakes Cruise Control

Powertrain

ALL WHEEL DRIVE

Vehicle Component Code

980000 OTHER

Multiple Failure: 9

## FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

11-AUG-2004

Failure Mileage

700

Failure Speed

0

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

 Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

 Yes  No

Fire

 Yes  No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONTACT STATES: BOUGHT A BRAND NEW VEHICLE IN AUGUST 2004. CHANGED THE ANTI-FREEZE. THE ANTI-FREEZE WAS BROWN AND THE SMELL WAS SEVERE AND NAUSEOUS. THE CAR HAS BEEN THE SHOP 9 TIMES WITH SO MANY DIFFERENT REASONS. THE ANTIFREEZE LINE WASN'T BLEED RIGHT AND ANTIFREEZE WAS LEAKING IN THE GROUND.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Problems	Servicing Dealer	Current yes or no	# of repair attempts	Repair Dates	Mileage on Dates	Days out of service
leak thru dome light and sunroof	Bast Chevrolet 3680 Sunrise Highway Seaford, NY 11783 516-785-4100	no	1	8/17/2004	700	1 day
suspension and engine tick	same as above	yes	5	10/12/2004 10/26/2004 4/5/2005 4/11/2005 4/13/2005	3,657 4,532 13,149 13,582 13,582	1 day 1 day 1 day 1 day 2 days
horn does not work	same as above	no	1	10/26/2004	3,657	1 day
front end problem	same as above	no	2	4/5/2005 4/11/2005	13,149 13,582	1 day 1 day
shifter sticks and ignition problem	same as above	no	3	4/5/2005 4/11/2005 4/13/2005	13,149 13,582 13,582	1 day 1 day 2 days
noise when turning vehicle	same as above	no	3	4/5/2005 4/11/2005 4/13/2005	13,149 13,582 13,582	1 day 1 day 2 days
gas mileage problem	same as above	yes	3	10/12/2004 4/11/2005 4/13/2005	3,657 13,582 13,582	1 day 1 day 2 days
brake problem	same as above	no	4	4/11/2005 4/13/2005 4/26/2005 4/28/2005	13,582 13,582 14,194 14,264	1 day 2 days 2 days 2 days
toxic smell from anti-freeze	same as above	yes	2	4/26/2005 5/11/2005	14,194 15,010	2 days 1 day

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).