

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4238) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
Date Received 2005 MAY 31 03-MAY-2005		Repository ☐ Reference No. 10119550			
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City	State	Zip Code			
WINSTON-SALEM	NC				
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.					
Signature of Owner		Date <u>6-1</u>			
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
3GNKC26J0XG		CHEVROLET	SUBURBAN	1998	
Date Purchased	Dealer's Name and Telephone Number		Engine	Fuel Type	
18-APR-98	MODERN CHEVROLET		No. Cylinders 8	Gas	
Original Owner ☒	Dealer's City	State	Zip Code		
	WINSTON-SALEM	NC			
Transmission Type	☒ Antilock Brakes	Powertrain	Vehicle Component Code		
AUTOMATIC	☒ Cruise Control	REAR WHEEL DRIVE	036000 SERVICE BRAKES, HYDRAULIC; ANTILOCK		
		Multiple Failure: 12 OF MORE TIMES			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Incident Date(s)	Failure Mileage	Failure Speed	SEE ATTACHED SERVICE RECORDS - INDICATES STARTED WITH 600 MILES ODOMETER. PROBLEMS WITH BRAKES STARTED 4/1998		
15-JUN-1998	4500	10-15 MPH			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/85R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police	
				N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).					
SHORTLY AFTER PURCHASE, RIGHT BEFORE GETTING TO A STOP LIGHT AND ON WET PAVEMENT BRAKE PEDAL FELT AS THOUGH IT WAS PUSHING BACK. BRAKE AND FRONT END OF THE CAR WAS SHAKING. MORE FREQUENT OCCURRENCE WHILE TOWING A TRAILER. RESULTED IN EXTENDED STOPPING DISTANCE. *AK					
PLEASE NOTE SERVICE RECORDS. PROBLEMS, LIKE ABOVE, WITH BRAKES HAS BEEN PROBLEM SINCE NEW. GM CANNOT SUBDUCE PROBLEMS IN REPAIR FACILITY. THE PROBLEMS WILL STILL OCCUR AFTER 90,000 MILES. I DO NOT USE THE VEHICLE, IF POSSIBLE, DURING RAINING CONDITIONS.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

When applying brakes, in a somewhat aggressive mode, find the speed drops to 10-15 MPH and still braking, the brake pedal will "kick back" and the front brakes seem to be locking/unlocking alternately and the front end seems to jump or bounce until it finally stops the car. When this happens it takes a longer distance to get stopped.

This has been discussed with dealers several times - they cannot duplicate in shop conditions. This problem occurs more often on wet pavement while pulling a horse trailer (the vehicle is equipped to pull trailers) and when road is wet. However, it has also occurred one time on dry pavement and not pulling trailer. I try not to use it anymore during raining conditions because of the brake problems.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

410 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

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NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.gov

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).