



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

02-MAY-2005

Repository

Reference No.
10119356

OWNER INFORMATION (Type or Print)

Name
Address
City SAN FRANCISCO State CA Zip Code

Daytime Telephone Number
Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date _____

VEHICLE INFORMATION

Is this Vehicle a Rental Car? Yes No
License # *rental car - license #* Make *UNKNOWN BILK* Model *REGAL* Model Year *9999 2003*

Date Purchased *21-JUN-03* Dealer's Name and Telephone Number *AVIS* Engine: No. Cylinders Fuel Type:
Original Owner Dealer's City *LOS Angeles* State *CA* Zip Code

Transmission Type Antilock Brakes: Powertrain Vehicle Component Code
AUTOMATIC Cruise Control 170000 LATCHES/LOCKS/LINKAGES
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) *21-JUN-2003* Failure Mileage Failure Speed *Please see attached doc. Door locks for NEGLIGENCE DESIGN*

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

Crash Yes No Fire Yes No Number of Persons Injured *1* Number of Deaths Reported to Police *Y*

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

THE CONSUMER HAD A RENTAL VEHICLE. WHEN SHE PLACED THE VEHICLE IN PARK THE DOOR AUTOMATICALLY UNLOCKED AND A UNKNOWN ASSAILANT PULLED THE CONSUMER FROM THE VEHICLE AND SEVERELY BEAT HER CAUSING PERMANENT DAMAGE. THE CONSUMER DID NOT KNOW THE DOORS WOULD AUTOMATICALLY UNLOCK.

Please see attached Statement.

Include, if available: Police/ing Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Please see attached statement regarding negligent design of automatic door lock assembly which is vulnerable to attack resulting in permanent injuries.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NV5-216 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline

Dear National Highway Traffic and Safety Administration,

Thank you for accepting my case for investigation (reference#10119356) and for taking the time to review my circumstance.

I locked myself in the car (a Buick Century rented from Avis) from people who had already become violent and verbally abusive. I thought the car was locked as I was screaming for help and simultaneously calling the police. However, the door locks unlock automatically when the vehicle is placed in park which enabled these violent people to access me physically. One of the attackers literally pulled me from the car by my hair and I was further and brutally beaten. (There are many details, a complete police report and other documents I am attaching.) I believe the door locks should be investigated for negligent design that does not keep the safety of the passenger in mind in unsafe neighborhoods, encounters and circumstances. This would also include a failure to warn the passenger of door lock functions.

With 911 and the past 3 years of security mindfulness, as well as the fact that it is common safety advice to women to keep their doors locked when parking, starting up their cars, in parking lots at night and on and on the advice goes. Safety is a primary concern for all and this feature of the door lock does not make sense when looking at it from a security standpoint.

I had no idea the locks would unlock automatically as I have never driven a car with these locks, nor had ever heard nor seen this function, ever. As a result of the doors unlocking, I was severely beaten with permanent injuries in a seemingly safe neighborhood during midday.

There is a similar incident in PA where a woman (M. Moloney) is claiming similar circumstances of being assaulted with the same door lock issue being the blame. The difference is that I rented the car and had no idea there were even locks like this, deliberately locked the car, and when I put the car in park to call the police on my cell phone the vehicle unlocked - the car was still running.

This attack has come close to ruining my life and causing me GREAT pain and suffering as well as financial ruin. I have not only lost years of work and destruction to my career, there are tens of thousands of dollars in medical bills with more to come for ongoing medical treatments.

I am still receiving Physical Therapy treatments, psychotherapy, as well as other care for trauma related injuries two years later. Options include surgery to correct my xiphoid/diaphragm region after a tear to my rib cage and diaphragm, EMDR and other PTSD treatments as well as cranial sacral therapy. Major injuries have also included internal bleeding, permanent disc damage in my neck and back affecting my livelihood/abilities and personal life, costal condroital tear, as well ongoing PTSD which has been known to last a lifetime.

What a stupid design of convenience. PLEASE address this as a valid claim so we can protect other women and vulnerable people from being torn from their cars in an increasingly violent world we live in. Certainly this is a safety issue.

Sincerely,

**[REDACTED]
San Francisco, CA
[REDACTED]**



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh Street, S.W.
Washington, D.C. 20590

Dear Consumer:

NVS-216 saj

As a result of your recent report to the DOT Auto Safety Hotline (DOT Hotline), we have recorded that report on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe is(are) relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the driver's door or the drivers door jam. It may also be listed on the dealer's repair invoices. When reporting a tire problem, the brand name, tire name and complete tire size should be included. If possible also provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

The Privacy Act prohibits our agency from identifying you to the manufacturer without your permission. If you wish to give us that permission, please mark the appropriate authorization box and sign the form to allow us to provide your name to the manufacturer. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicle or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-address portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-address portion of the form is showing.

If further assistance is needed, please contact Mr. Michael J. Jordan, Safety Defects Program Assistant, Correspondence Research Division, Office of Defects Investigation, at (202) 493-0576.

Thank you for your cooperation.

Sincerely,

Alberto A. Jimenez, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosures: VOQ
DOT Hotline Pamphlet



DOT AUTO SAFETY HOTLINE
888-DASH-2-DOT
888-327-4236

SANTA MONICA POLICE DEPARTMENT CRIME REPORT

1. Check if Priority <input checked="" type="checkbox"/>		2. Check if Arrest <input checked="" type="checkbox"/>		3. Date [REDACTED]	
4. Classification Robbery/ Strongarm			8. Location of Occurrence [REDACTED]		
5. Date & Time Occurred 06/21/03, 1340		7. Date & Time Rptd. to P.D. 06/21/03, 1355		9. Day of Wk. Occur. Saturday	8. Rpt. Dist. Occur. 6B
10. Name [REDACTED]		11. Res. Address San Francisco, CA	12. Res. Phone [REDACTED]	13. Bus. Phone [REDACTED]	
14. Information Provided Susp Info / Crime Info		15. Bus. Address SAA	16. Occupation Artist	Sex Race Age F W 05-28-64	
Indicate with proper code in boxes provided persons relation to investigation: V-3 Victim, W-1 witness, R/P reporting party, etc.					
17. WAS THERE A WITNESS TO THE CRIME?					IF NO PLACE AN X IN BOX
18. Name [REDACTED]		Res. Address Los Angeles CA	Zip [REDACTED]	Res. Phone [REDACTED]	Bus. Phone [REDACTED]
19. Information Provided W1 Crime Info / Susp Info		Bus. Address Misc	Occupation Contractor	Sex Race Age M W 06/10/76	
20. Name [REDACTED]		Res. Address Santa Monica CA	Zip [REDACTED]	Res. Phone [REDACTED]	Bus. Phone [REDACTED]
21. Information Provided W2 Crime Info / Susp Info		Bus. Address Van Nuys High School	Occupation Teacher	Sex Race Age M W 04-04-57	
22. WAS A SUSPECT ARRESTED?					IF NONE PLACE AN X IN BOX
23. CAN A SUSPECT BE NAMED?					IF NO PLACE AN X IN BOX
24. CAN A SUSPECT BE LOCATED?					IF NO PLACE AN X IN BOX
25. CAN A SUSPECT BE DESCRIBED?					IF NO PLACE AN X IN BOX
25. Sex		Race	Age	Height	Weight
S-1 F		O	25	503	100
Hair		Eyes	Comp.	Clothing	
Blk		Hzi	Med	Lt green shirt, Dk Grn Pants, Sandals	
Name and Address. Identifying marks and characteristics. (If arrested, suspect's full name, booking number and age only.) [REDACTED]					
27. Sex		Race	Age	Height	Weight
S-2 M		W	42	509	150
Hair		Eyes	Comp.	Clothing	
brn		hzi	ll	White t-shirt, beige shorts	
Name and Address. Identifying marks and characteristics. (If arrested, suspect's full name, booking number and age only.) [REDACTED]					
26. CAN A SUSPECT BE IDENTIFIED?					IF NO PLACE AN X IN BOX
28. CAN THE SUSPECT VEHICLE BE IDENTIFIED?					IF NO PLACE AN X IN BOX
30. Suspect's Vehicle - Year, make, type, color, license number and any other identifying features 2002, Toyota, Cam, 4door, Blk, [REDACTED]					
31. Victim's Vehicle - Year, make, type, color 2003, Buick, Regal, 4door, Beige					
32. WAS THERE A MAJOR INJURY OR RAPE VICTIM INVOLVED?					IF NO PLACE AN X IN BOX
33. Where Hospitalized		34. EAP #	35. Date/TIME	36. Attending Physician	37. Nature of Injury
[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
33. IS THE STOLEN PROPERTY TRACEABLE?					IF NO PLACE AN X IN BOX
38. Type of Property Taken ***See Report***		40. Location of Property on Premises			41. Amount of Loss
[REDACTED]		[REDACTED]			[REDACTED]
42. IS THERE A SIGNIFICANT M.O. PRESENT?					IF NO PLACE AN X IN BOX
43. Trademarks of Suspects (Unusual Feature of Crime that is not one in prior from crime to crime) Susp 1,2,3 engage in a physical altercation with Vict. Susp 2 strikes vict in face with fists, pulls her from vehicle, takes laptop computer.					
44. Type of Premise Parking Lot		45. Method to Gain Entry NA		46. Type of Weapon, Instrument or Force Bodily Force	
47. Were Occupants Present Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	48. Premises Locked Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	49. Point of Entry INV 2 CA	50. If Required, Serial # Items Inscribed Items	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	DR. NO.
51. Inv. Bur. or Units Notified & Persons Contacted NA	52. Point of Exit PROP [REDACTED] PGB-DOTTED [REDACTED]	53. OTHER CRP	54. OTHER	Form #28 made <input type="checkbox"/> Form #38 made <input type="checkbox"/>	AP-51212
INITIALS [REDACTED]					
64. IS THERE SIGNIFICANT PHYSICAL EVIDENCE PRESENT?					IF NO PLACE AN X IN BOX
65. HAS AN IDENTIFICATION TECHNICIAN BEEN INVOLVED?					IF NO PLACE AN X IN BOX
66. Evidence Tagged? (Yes or No) If yes, Locker # or Person Released to: Digital Images retained by ID5 Fano #2762 Clothing Item #1(shirt) #2(pants)					67. Property Report Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
68. IS THERE A SIGNIFICANT REASON TO BELIEVE THAT CRIME MAY BE SOLVED?					IF NO PLACE AN X IN BOX
69. Reporting Officer Recommends <input type="checkbox"/> Office Rev. <input checked="" type="checkbox"/> Inv. FAI		80. On Tape Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	61. Supervisor Review <input type="checkbox"/> Concur. <input type="checkbox"/> O/R <input type="checkbox"/> Follow Up		62. Inv. Bureau Screening CBO <input type="checkbox"/> Concur. <input type="checkbox"/> O/R <input type="checkbox"/> Follow Up
63. Officer(s) Reporting Crafton [Signature]		Serial No. #3415	64. Supervisor Approving [Signature]		Serial No. [REDACTED]
65. Date & Time Signed [REDACTED]					

SANTA MONICA POLICE DEPARTMENT
CONTINUATION REPORT (FIELD) - FORM 6MPD 891

Prior to leaving the scene to contact Squier, I interviewed Witness #1 [REDACTED] Hawk stated that at approximately 1340 hours he was exiting the V Food store after attempting to buy a can of soda when he observed a black four door possible Honda civic being blocked in by [REDACTED] stated the black vehicle looked like it was trying to exit the stall sideways as [REDACTED] cornered it with her vehicle. He said that an enraged female Mid-Eastern with long hair, wearing dark green tight jeans (Later identified as [REDACTED]) exited the front passenger seat of the vehicle and ran over to the right front passenger door of [REDACTED] vehicle. He stated that another female Mid-Eastern with a pony tail (Later identified as [REDACTED]) exited the right rear passenger door of the Honda, and a male White with short blonde hair, in his mid 30's (Later identified as Squier) exited the driver's door. [REDACTED] said that he saw [REDACTED] reach one of her arms into the right front passenger window of [REDACTED] vehicle, and swooped down to grab a black laptop computer that was on the front passenger floorboard. He said that [REDACTED] grabbed [REDACTED] hand in an attempt to stop her from taking the laptop, and [REDACTED] countered with her other hand and grabbed [REDACTED] by her hair. Through the course of the struggle over the computer, [REDACTED] said that he saw [REDACTED] remove the computer at least half way out of the passenger side window attempting to jerk it from Siedman's grasps. As the struggle ensued [REDACTED] stated that he observed [REDACTED] pull [REDACTED] out the now open front passenger side door by the hair, and at that point [REDACTED] came to assist her sister, stating words to the effect of "leave [REDACTED] alone!" As the struggle moved out of the car, he observed both [REDACTED] and Kallio fighting with [REDACTED], and he is certain that [REDACTED] struck [REDACTED] at least three to four times in the back with her fists as the struggle ensued. [REDACTED] added that he did not recall the laptop computer being involved at that point, and he only remembered seeing [REDACTED] attempting to pull it out of Siedman's window. He said that a number of people were watching the fight as bystanders, and at one point Squier joined the altercation with [REDACTED] and [REDACTED] but when he did, the bystanders stepped in and broke it up. [REDACTED] stated that in addition to yelling profanities, he is certain that Squier struck [REDACTED] with his fists, but can not be certain exactly how many times.

Hawk said that after the altercation was broken up [REDACTED] and [REDACTED] got back into their vehicle and pulled out the west driveway of the lot, stopping near the sidewalk. At that time Squier exited the vehicle to recover his sunglasses which were being held by one of the bystanders, and then he got back into his vehicle and the three fled the location northbound Lincoln Blvd at a high rate of speed.

I requested ID Techs respond to the scene to assist with the documentation of physical evidence and ID5 Leslie Funo #2762 responded. I directed Funo to photograph the laceration above Siedman's right eye, the laceration to her left lower lip, the redness and scratches to her back, and the damage to her vehicle which consisted of minor scrapes of approximate 6"X6" areas to the left front bumper and right rear bumper areas.

Siedman was provided with a business card for her reference so she could leave and go to the hospital, and Officer Haro and I conducted a follow up investigation to Squier's residence per his earlier call.

SANTA MONICA POLICE DEPARTMENT
CONTINUATION REPORT (FIELD) - FORM SMPD 601

Booking No.	03-2143	DR Number	03-51210
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On 06/21/03, at approximately 1350 hrs, Officer David Haro, #3295 and I (Officer B. Crafton #3415) received a radio call of a vandalism and robbery that had just occurred in the parking lot in front of the V Food Store at 1865 Lincoln Blvd. Additional comments to the call stated that the suspects had just left the location in a black vehicle with California license plates of [REDACTED]

Upon arrival at the location, I met with the victim [REDACTED] who was seated in her vehicle, a beige buick (Lic# [REDACTED]) which was parked in the center area of the north parking stalls at the location. As I approached [REDACTED] she was speaking to Wit#1 ([REDACTED]), and holding a large bloody napkin to the right side of her forehead. Additionally, [REDACTED] had a fresh laceration to the left side of her lower lip. At that time Officer Haro arrived on scene to assist with my investigation. I directed Officer Haro to interview Wit #2 [REDACTED] who had approached us as I was completing my investigation. For additional information on [REDACTED] statements refer to Officer Haro's related supplemental report referenced with the same DR#.

I asked [REDACTED] if she needed an ambulance, and she refused, advising me that [REDACTED] had stopped to assist her, and he was a trained emergency medical technician. She added that she planned on going to the hospital after I had finished speaking with her to get sutures for the laceration on her forehead. Siedman then removed the napkin and I observed a vertical approximate one inch across fresh bleeding laceration above the right side of her right eye.

I asked [REDACTED] what had happened, and she stated that on 06/21/03 at approximately 1340 hours she exited the V Food Store with groceries and entered her vehicle which was parked facing northbound in the north stalls toward the center of the parking lot, preparing to leave. She stated that the suspect vehicle, a black possible Honda Civic ([REDACTED]) had just pulled into the parking stall directly to her left which was occupied by one male and two females.

She described suspect #1 (Later identified as [REDACTED]) as a female Persian or Mid-Eastern in her mid 20's with long blonde/red hair, slim build, wearing beige clothing, and attractive in appearance. She indicated that suspect #1 was seated in the right front passenger seat of the vehicle. She described suspect #2 (Later identified as [REDACTED]) as a male White in his mid 30's, approximately 5'11, slim build, wearing a white t-shirt, seated in the driver's seat. She continued, stating that suspect #3 ([REDACTED]) was also a female Persian or Mid-Eastern, in her mid 20's with dark hair in a pony tail, seated in the right rear passenger seat.

Siedman stated that [REDACTED] opened her car door and struck the driver side of her vehicle. She then looked at [REDACTED] and stated, "Hey, did you ding it?" [REDACTED] then replied that she was sorry, and Squier

**SANTA MONICA POLICE DEPARTMENT
CONTINUATION REPORT (FIELD) - FORM SMPD 591**

exited the vehicle from driver seat and angrily began yelling at her that she had parked her vehicle too close to the line which divides the two parking stalls. While she was engaged in a verbal argument with [REDACTED], seated in the right front passenger seat then forcibly opened her door approximately four times, intentionally striking the door into her vehicle, stating, "Now what do you think of that?" [REDACTED] replied to [REDACTED], "Hey, What is your problem," and [REDACTED] quickly exited the vehicle, reached into her driver side window, grabbed her hair, and began striking her in the face, "beating up on" her with her fists. [REDACTED] stated at that point [REDACTED] ran over to [REDACTED] and began trying to pull her off, and due to the fact that her vehicle was in reverse, she rolled back into another vehicle that had since left the area while she was still struggling.

At that point, [REDACTED] had pulled [REDACTED] off of her, and they both got back into their vehicle, preparing to leave the location. [REDACTED] stated that she pulled her vehicle behind their vehicle in an attempt to block them in as she dialed 911 from her cellular telephone. [REDACTED] said that [REDACTED] then pulled forward and attempted to back out at an angle to get past her, and she kept moving her vehicle, trying to block them in. She said that [REDACTED] then said, "Look what you are doing to my vehicle," as he tried to back out of the stall, making contact with the left front bumper area of her vehicle.

[REDACTED] stated that at that point, [REDACTED] got back out of her vehicle and ran over to the passenger side window of her vehicle, and reached inside, trying to take her laptop computer that was on the passenger floorboard of her vehicle. [REDACTED] grabbed it as well and the two began to struggle with it. [REDACTED] stated that [REDACTED] then somehow opened the passenger door and pulled her completely out of the car by her hair as they were struggling over the computer. She said that [REDACTED] pulled the computer from her grasps, and then walked approximately 15 feet away in a south-east direction in the parking lot with the computer before she was able to catch up with her and try to take it back. Upon struggling again over the computer, it fell to the ground, and she and [REDACTED] were still fighting. As they struggled, [REDACTED] began yelling, "[REDACTED]," and she believes that both [REDACTED] and [REDACTED] came over and began hitting her with their fists on her back and head. When I inquired for more specific information, She stated that it felt like a lot of people were hitting her, and a number of witnesses had come and somehow broken up the struggle, but she cant be certain how many times [REDACTED] or [REDACTED] had struck her.

[REDACTED] said that somehow during the struggle her small blue Ericsson cellular telephone fell to the ground and now it was missing. She stated that she is not certain if either Kallio, a transient, or another bystander took her phone, but she was certain that it was missing.

At that time [REDACTED], and [REDACTED] all got back into their vehicle and fled the location at a high rate of speed northbound Lincoln Blvd from the location. After they had left, Wit #1 [REDACTED] began assisting her with her facial injuries and at that point I had arrived. Siedman then provided me with the name and phone number of an additional witness to the incident. [REDACTED] Attempts to contact him telephonically were unsuccessful, and an answering machine was reached.

While I was interviewing [REDACTED] radio dispatch advised me that Squier had called the police from his residence to report the incident.

RED HAWK
PHYSICAL THERAPY, Inc
SPORTS MEDICINE & MANUAL THERAPIES

December 21, 2004

Department of Social Services
PO Box 24543
Oakland, CA. 94623-9928

RE: [REDACTED]
SSN: [REDACTED]
DOB: 05/28/64
DDS CASE NUMBER: [REDACTED]
CONTRACT NUMBER: [REDACTED]

To Whom It May Concern:

We have been treating Ms. [REDACTED] at Red Hawk Physical Therapy since April of 2004 for ongoing upper and lower extremity impairments secondary to being assaulted in June of 2003. Since her initial evaluation the patient has had complaints of ongoing R cervical and thoracic pain, increased tension and decreased sensation in R upper trapezius area, increased stiffness in mid thoracic area, nausea, dizziness, severe headaches and pain in L lateral hip and gluteal region. Patient had an MRI which showed bulging discs at C 2,4,5, and 6.

Treatment sessions have primarily focused on soft tissue, myofascial release, trigger point release, gentle muscle energy techniques, cervical traction, neuromuscular re-education, core, scapular, and dynamic stabilization exercises. With these treatments there has been a decrease in overall muscle tightness in Ms. Seidenman's upper and middle trapezius and scalene muscles, and increased mobility of her scapulo-thoracic joint. She continues to have significant hypertonicity in R rhomboids, levator scapulae, and deep neck rotators. Ms. [REDACTED] has significant hypermobility throughout her cervical and thoracic spine. Since treatments have begun Ms. [REDACTED] reports decreased overall tightness, and decreased incidence of headaches, but continues to have complaints of tightness and achiness in R side of neck and upper back.

Although treatments have focused on neuromuscular re-education and scapular and neck stabilization I do not feel that Ms. [REDACTED] is prepared to return to a full time work schedule. She continues to have increased pain and tightness with even short duration work periods at the computer. I do not recommend carrying anything heavier than 20 pounds. I recommend that she limit sitting at the computer to duration of 10-20 minute increments.

If you have any further questions please feel free to contact me at [REDACTED]

Sincerely,

[REDACTED]

STATE OF CALIFORNIA

VICTIM COMPENSATION AND GOVERNMENT CLAIMS BOARD

Located at 630 K Street

VICTIMS OF CRIME DIVISION

P.O. Box 8036

Sacramento, California 95812-3036

Toll Free Number: 1-800-777-8229

February 23, 2005

[REDACTED]

SAN FRANCISCO, CA [REDACTED]

CLAIM NUMBER:	[REDACTED]	REQ. 33
CLAIM FOR:	[REDACTED]	
DATE OF BIRTH:	N/A	
FILED BY:	N/A	
VICTIM:	[REDACTED]	
PATIENTS ACCT.:	N/A	

HEARING NOTICE - ALLOWED CLAIM

Dear [REDACTED]

We are pleased to inform you that staff has recommended your claim for approval, as explained in the attached document. Please read the recommendation carefully.

If your request for an Emergency payment was denied, you cannot appeal staff's recommendation. However, your claim will continue to be processed as a "regular" application.

If you agree with the recommendation, you do not need to do anything. Staff's recommendation will become final in about 14 days.

If your claim is for a 'regular' award and you disagree with the recommendation, list the reasons you disagree in the space provided below. You may use additional paper if necessary. Please attach all information or documents that you feel support your reasons. Sign on the reverse side of this letter and return it to us at the above address within ten days of the date of this letter.

If we are unable to resolve the issues based upon the additional information you send to us, your claim may be scheduled for discussion at a future board hearing. If that happens, we will notify you in writing of the date, time, and location of the board hearing. At the hearing, you would be allowed to present your information in person.

(Over)

Your Contact:

[REDACTED]
VERIFICATION TEAM 8

Phone: [REDACTED]
Fax: [REDACTED]

THE FOLLOWING RECOMMENDATION HAS MADE BY STAFF OF THE BOARD, FOLLOWING ITS VERIFICATION PROCESS. IT DOES NOT CONSTITUTE A FINAL ADMINISTRATIVE DETERMINATION BY THE BOARD MEMBERS AND IS SUBJECT TO THE HEARING PROCESS. TO PARTICIPATE IN THIS PROCESS AND ENSURE A FULL DISCUSSION OF ALL RELEVANT ISSUES, YOU SHOULD FOLLOW THE DIRECTIONS SET FORTH ON THE HEARING NOTICE.

CLAIM NUMBER: [REDACTED]

CRIME DATE: June 21, 2003

CLAIMANT: [REDACTED]

FILED BY:

VICTIM: [REDACTED]

CRIME DESCRIPTION: ROBBERY/ASSAULT W/DEADLY WPN

REPRESENTATIVE:

TYPE OF ACTION: Additional

TYPE OF REIMBURSEMENT CLAIMED: Mental Health

CLAIM-HISTORY:

THIS CLAIM HAS BEEN APPROVED FOR THE REIMBURSEMENT OF CRIME RELATED EXPENSES.

STAFF RECOMMENDS THAT THE BOARD ALLOW

THIS CLAIM BASED ON THE FOLLOWING ISSUE(S):
PROGRAM LIMITS COVERAGE OF MENTAL HEALTH EXPENSES

THE EXPLANATION OF THE ABOVE ISSUE(S)
IS ON THE FOLLOWING PAGE(S)

() Losses are not verified due to the above issue(s).
(X) Losses are verified in the amount(s) summarized below.

Medical	\$ 0.00	Income Loss	\$ 0.00
Mental Health	\$ 1,050.00	Support Loss	\$ 0.00
Funeral/Burial	\$ 0.00	Rehabilitation	\$ 0.00
Property Loss	\$ 0.00	Total	\$ 1,050.00
		Attorney Fees	\$ 0.00

BOARD STAFF REPRESENTATIVE: [REDACTED]

DATE: February 22, 2005

TELEPHONE NUMBER: 1-(800)-777-9229

AGENDA ITEM NO. _____