



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

Repository ☐

29-APR-2005 JUN

Reference No.
10115346

OWNER INFORMATION (Type or Print)

Name

Address

City VIRGINIA BEACH

State VA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

☐ YES

☒ NO

Signature of Owner

Date 5/23/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FMPU18L2W1

Make

FORD

Model

EXPEDITION

Model Year

1998

Date Purchased

3/99

Dealer's Name and Telephone Number

BEACH FORD 757-486-2717

Engine

No. Cylinders

8

Fuel Type

Gas

Original Owner

☐

Dealer's City

VA BEACH

State

VA

Zip Code

23451

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

135200 VISIBILITY: REARVIEW MIRRORS/DEVICES: EXTERIOR

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

12-NOV-2004

Failure Mileage

45000

Failure Speed

SIDE VIEW MIRRORS ARE DELAMINATING
CAUSES POOR VISIBILITY

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: D0TMA19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

BOTH OUTSIDE MIRRORS SEPARATED FROM THE OUTSIDE, MAKING VISUAL CONTACT VERY POOR. OWNER TOOK THE VEHICLE TO THE
DEALERSHIP BUT WAS INFORMED THAT BECAUSE THE VEHICLE IS OUT OF WARRANTY, THERE WAS NOTHING ELSE THEY COULD DO. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.