

U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
TO REPORT VEHICLE SAFETY DEFECTS  
1-888-DASH-2-DOT  
(1-888-327-4238)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od. or

at

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RECEIVED

2005 APR 22 P 2:21

Reference No.

10119228

OFFICE OF DEFECTS

Daytime Telephone Number

**OWNER INFORMATION (Type or Print)**

Name

Street

Apt. No.

City Orlando State FL Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 4/24/05

**PRODUCT INFORMATION**

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side)

1 F A F P 3 4 N 2 5 W

Make FORD

Model Focus Sedan

Year

2005

Purchased Date

3-24-05

Dealer's Name

Greenway Ford

Dealer's City

Orlando

State

FL

Zip Code

32817

Engine Size (Cil/Droo)

2.0

☐ Turbo

☐ Diesel

☒ Gas

☒ Fuel Injection

No. Cylinders

4

Manufacture Date (on driver's door or pillar)

9-2004

Transmission Type

☐ Manual

☒ Automatic

Restraint System

☒ Driver's Air Bag

☐ Passenger's Air Bag

☐ 2-Point Belt

☐ 3-Point Belt

Cruise Control

☐ Yes

☐ No

Drivetrain

☒ Front

☐ Rear

☐ 4-Wheel

Vehicle Type

☒ Car

☐ Van

☐ Minivan

☐ Other

☐ Sport Utility

☐ Truck

☐ Motorcycle

Body Style

☐ 2-Door

☐ Station Wagon

☐ Pick Up Truck

☐ Other

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Part Name(s) Brake Rotors and Brake Pads

Location

☒ Left

☒ Front

☒ Right

☐ Rear

Failed Part(s)

☒ Original

☐ Replacement

Handicap Adaptive Equip

☐ Yes

☒ No

**TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Brand Good Year

Tire Name Eagle RS-A

Complete Tire Size P195/60R15

DOT No. M6V9

No. of Failures

1

Date(s) of Failure(s)

4-10-05

Mileage at Failure(s)

4523

Vehicle Speed at Failure(s)

75 MPH

Failed Part(s)

Available?

☒ Yes

☐ No

NHTSA Previously

Contacted?

☒ Yes

☐ No

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☒ Yes

☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Brakes Rotors & Pads where Bad Dealer Greenway  
Told ME ALL FOCUS Disc Brakes wear like that.  
With Grooves on Rotors and Pads will Eat up in  
2000 to 3000 miles / CAR Needs to Be Recalled  
My son was on I-95 and Had to Stop Fast and  
Tires got soft spots and Filler out and Tread came  
a part and they won't warrant the TWO FRONT TIRES  
Had to Buy New ONE'S - (That's Not Right. Faulty CAR)

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

They put new Rotors on But wouldn't  
Change Pads, Had to Push them to Replace  
Pads - Then Bad Pad Grieved New Rotors  
and New Pads put Back on - Then  
They didn't Turn Rotors - Had to  
get them to do that.

THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).