

2005 APR 21 AM 4:37

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[REDACTED]
Lestonia, OH
[REDACTED]
March 29, 2005

Pontiac-GMAC Customer Assistance Center
PO Box 436608
Pontiac, MI 48343-6008

RE: file # 1-323823731
2000 GMC Sonoma
VIN @ 1GTCS19W1Y8 [REDACTED]

To Whom It May Concern:

I talked to Gabriel this morning regarding the recall to replace tailgate-support cables that rust & fail. I already have one that has failed. I am puzzled why the 2000 Sonoma is not on the recall. We have a radio program that is geared to auto repair. Several people have called in with the same problem; in fact I have called several times to express my concern and to verify that the Sonoma was not included in the recall. This is my second GMC Sonoma the first one is a 1993 and the present owner has not had any problem with the cable. How many cables need to fail to qualify for a replacement?

We presently have 3 General Motors Vehicles; in fact most all of our vehicles have been GM products. As a loyal GM customer I am asking that you replace the cable, I will be pleased if you would just ship the cable to my address and I'll install it myself.

Yours truly,

[REDACTED]

CC: NHTSA, U.S. Department of Transportation

NAC
QA
4/25/05