

Type: Customer E-mail
From:
To: webmaster@nhtsa.dot.gov
Subject: static electricity

APR 20 2005

10119153

From:

Comments:

I continue to receive a shock each and every time I exit my vehicle (2004 Tahoe). This is more than just annoying it hurts. I have contacted the dealer and Chevrolet directly and their response was to live with it. They did suggest rubber floor mats and a static guard spray but this is apparently common for many vehicles with cloth interiors.

There is no concern to my safety in this regard and I am not going to live with this problem. Before I take the next step can you help me?

Modesto CA

From NHTSA Web Site.

Jimenez, Alberto

To:
Subject: static electricity

APR 21 2005

Dear

As you may be aware, static electricity builds up in vehicles due to the clothes worn and the material of the vehicle's seat. This is specially true in the winter time because of the material of the jackets that are worn. We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to static electricity safety problems in General Motors Corporation's Chevrolet Division vehicles. At this time, no other reports of static electricity problems were found. Therefore, there is insufficient evidence to warrant opening a safety defect investigation. The information you provided will be entered into our database. It will be considered with other future reports to identify any safety defect trends that may require our attention. The Internet provides some solutions on this subject.

If further assistance is needed, please contact Mr. Michael J. Jordan, Safety Defects Program Assistant, Correspondence Research Division, Office of Defects Investigation, at (202) 493-0576.

Sincerely,

Alberto A. Jimenez, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement