



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od_or _____
rt_dt _____
od_r _____
up_tr _____

2005 APR 25 AM 3:0

Reference No.

10119134

Daytime Telephone Number

OWNER INFORMATION (Type or Print)

Name

Street

Ap. No.

City

State

Zip

ALEXANDRIA

LA

71301

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 4/13/05

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side)

Make

Model

Year

2GT EC 13T35

GM

Serrano

2005

Purchased Date
3-11-05

Dealer's Name

WALKER OLDSMOBILE

Engine Size
(CID/CAL)☐ Turbo
☐ Diesel☒ New ☐ Used

Dealer's City

ALEX

State LA

Zip Code 71301

No. Cylinders 8

☐ Gas
☐ Fuel InjectionManufacture Date
(on driver's door or pillar)

2/05

Transmission Type

☐ Manual☒ Automatic

Restraint System

☒ Driver's Air Bag☐ Motorcyclist☒ Passenger's Air Bag☐ 2-Point Belt☐ 3-Point Belt

Cruise Control

☒ Yes☐ No

Drivetrain

☐ Front☒ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Utility☒ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ Stationwagon☒ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

DOOR (FRONT)

Location

☒ Left☒ Front☒ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

Handicap Adaptive Equip

☐ Yes☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)
Available?☐ Yes ☐ NoNHTSA Previously
Contacted?☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☐ No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

FRONT DOORS DO NOT CLOSE WITHOUT EXCESSIVE
FORCE.

THE DOORS HAVE TO BE SHUT VERY HARD

THE BACK DOORS SHUT PROBABLY

Continue on back

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-386-7882