



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

Repository ☐

25-APR-2005 2005 MAY 23 14:36
Reference No. 10119716

OWNER INFORMATION (Type or Print)

Name

Address

City FERNANDINA BEACH

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized signature, please print name or address to the vehicle manufacturer.

Signature of Owner _____ Date 05/13/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side
JTDKB22UX4

Make
TOYOTA

Model
PRIUS

Model Year
2004

Date Purchased
01/06/04
Original Owner
☒

Dealer's Name and Telephone Number
Keith Pierson Toyota
Dealer's City
Jacksonville

State FL Zip Code 32244

Engine:
No. Cylinders 4

Fuel Type:
Other

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
081000 ENGINE AND ENGINE COOLING:ENGINE
Multiple Failure: 6

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
20-APR-2005

Failure Mileage
12500

Failure Speed
35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1BABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT APPROXIMATELY 35 MPH VEHICLE COMPLETELY SHUTDOWN. VEHICLE WAS HYBRID. OWNER HAD THE VEHICLE TOWED TO THE DEALER, AND WAS INFORMED THAT THE BATTERY WAS CHARGED, AND THERE WAS NOTHING WRONG WITH THE VEHICLE. "AK

2/22/04 - About 1 1/2 months after purchasing the car - car wouldn't start, no power. Car was towed to abate dealer ship, battery charged, returned to me. Dealership said - nothing wrong with car.
4/18/04 - no power, engine wouldn't start. Towed to dealership. I was told the battery was charged + I was told "nothing wrong with car" but I insisted battery replaced. (over)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

4-21-05- engine ~~was not~~ started while driving in traffic
no power - car towed to dealership next day -
checked, ran tests & charged battery & called to
say "nothing was wrong with car - come pick up"

5-05-05- car taken to dealership for follow-up by
district service operations manager, Tony Helmer.
Tested charging system, found normal output.
Said: "nothing" riding with car & no diagnostic trouble
codes found. No tech service bulletin available. No
repairs were performed.

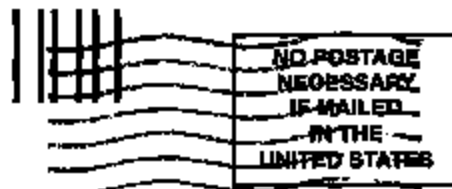
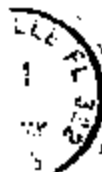
This car is a safety hazard, I will pursue the manufacturer.

U.S. Department
of Transportation

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Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

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COMPLETE THIS FORM**

OR

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and dial toll free at

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(DASH) 2 DOT



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