



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 241

Date Received

Repository ☐

22-APR-2005

Reference No. 10119084

## OWNER INFORMATION (Type or Print)

Name

Address

City

MIAMI

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date 4/1/05

## VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

1S3TY92V32

Make

SUZUKI

Model

XL-7

Model Year

2002

Date Purchased  
19-MAY-02

Dealer's Name and Telephone Number

SOUTH MOTORS - SUZUKI

Engine:

No. Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

MIAMI

State

FL

Zip Code

33157

Transmission Type

AUTOMATIC

☐ Antilock Brakes☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failure: 1

## FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)  
01-MAR-2005Failure Mileage  
39000

Failure Speed

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE BACKING OUT OF A PARKING SPACE, THE VEHICLE SUDDENLY/UNEXPECTEDLY ACCELERATED. THE CONSUMER APPLIED THE BRAKES HARD AND TURNED OFF THE IGNITION SWITCH. THE DEALER WAS NOT NOTIFIED AT THIS TIME. THE NEXT MORNING, (MONDAY) DURING ACCELERATION CRACKED DIFFERENTIAL DO NOT KNOW WHAT CAUSED I.E. MAYBE DEALER DIDN'T FIX PRIOR RECALL WHICH HAD TO DO WITH ACCELERATOR CABLES. DEALER COULDN'T UP AND SAID THAT I MIGHT HAVE HIT THE GAS INSTEAD OF THE BRAKE. I CAN ASSURE YOU THAT IF I WAS BACKING OUT OF A PARKING SPOT AT ABOUT 1 MILE PER HOUR, I DON'T THINK I COULD GET IT REVVED UP TO ABOUT

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

# VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

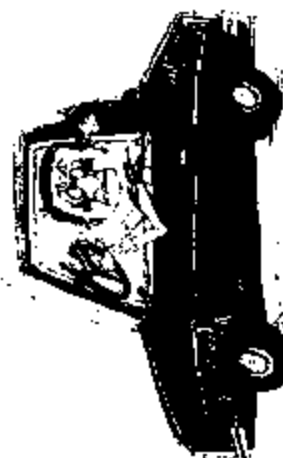
TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**  
**1-888-327-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



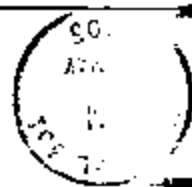
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|||||

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NHTSA-216  
400 7th Street, SW  
Washington, DC 20590

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 79172 WASHINGTON, D.C.



Official Business  
Penalty for Private Use \$300  
400 Seventh St., S.W.  
Washington, D.C. 20590  
National Highway  
Traffic Safety  
Administration  
U.S. Department of Transportation

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

ATTACH ADDITIONAL SHEETS IF NECESSARY

70-90 MPH IN ONE SECOND. IT'S A GOOD THING THAT MY WIFE HAD THE INTELLIGENCE TO SHUT THE IGNITION OFF OR I MIGHT HAVE KILLED ABOUT 5 PEOPLE THAT DAY. THE SUZUKI FREEDAY REP LOANED OVER THE CAR AND SAID EVERYTHING WAS FINE. I'M GUESSING THAT WHEN THEY FIXED THE DIFFERENTIAL THEY MAY HAVE ALSO FIXED THE ALLIGATOR CABLE. THEY HAD THE CAR FOR 8 DAYS (BILLED ATTACHED)

I HAVE 2 PROBLEMS (1) MY WARRANTY HAD TO PAY \$1543.33 FOR WHAT I THINK WAS THE DEALER'S FAULT WHICH IS NOT FAIR - IF I DIDN'T HAVE THIS WARRANTY THEY WOULD HAVE HAD ME PAY.

(2) AND MORE IMPORTANTLY - MY WIFE HAS 3 MONTHS LEFT ON THIS LEASE AND IS AFRAID TO DRIVE THIS CAR. SHE SAYS IF THIS SITUATION HAPPEN AGAIN SHE SAYS HER FOOT IS NOT HEAVY ENOUGH TO HOLD DOWN THE BRAKE WHILE THE CAR IS REVVING AT 90 MPH AND THAT SHE MIGHT END UP KILLING PEOPLE.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I KNOW THE DEALER WILL PAY US, BUT I DON'T THINK THE CAR CAN GO FROM 1 MPH TO 90 MPH IN ABOUT 1 SECOND FLAT. PLEASE SEE WHAT YOU CAN DO



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Signature of Owner

Date 1/1

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SOUND MOTORS - SUZUKI

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Original Owner

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THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).