



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received
22-APR-2005

Repository
Reference No.
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2005 MAY 23 PM 3:00

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City KEIZER State OR Zip Code _____

Daytime Telephone Number _____
Evening Telephone Number _____

E-mail Address _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 4/22/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
4YDF27B214

Make KEYSTONE Model COUGAR Model Year 2004

Date Purchased _____ Dealer's Name and Telephone Number _____ Engine: _____ Fuel Type: _____
No: Cylinders _____

Original Owner Dealer's City _____ State _____ Zip Code _____

Transmission Type Antilock Brakes Powertrain _____ Vehicle Component Code
 Cruise Control 351000 EQUIPMENT:RECREATIONAL VEHICLE
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 03-OCT-2004 Failure Mileage 1000 Failure Speed _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM1BABC036) Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured _____ Number of Deaths _____ Reported to Police _____
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

THE ELECTRIC GLIDE OUT MECHANISM WAS LOCATED ON THE OUTSIDE OF THE FRAME. THIS TAKES THE CLEARANCE FROM THE TIRES WHEN THE FIFTH WHEEL IS TURNING. THE TIRE RUBBED AGAINST THE MECHANISM AND CAUSED THEM TO WEAR PREMATURELY, WHICH COULD RESULT IN A BLOW OUT. ALSO, NO CHAINS CAN BE PUT ON TIRES BECAUSE THERE IS NO SPACE FOR THEM. CHAINS IS NEEDED AND REQUIRED BY LAW FOR DRIVING IN BAD WHETHER. THE GLIDE OUT MANUFACTURER REMOVED THE MECHANISM FROM THE OUTSIDE OF THE FIFTH-WHEEL AND PUT IT IN ON THE INSIDE, WHICH CORRECTED THE PROBLEM. THIS PROBLEM IS ON ALL FIFTH-WHEEL AND TRAILERS. *18

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ALL COUGAR 5TH WHEELS & TRAILERS MANUFACTURED BY KEYSTONE RV CO
17400 HACKBERRY, GOSHEN, IN 46526 - SHOULD BE RECALLED BECAUSE
OF TIRES ON LEFT SIDE RUBBING ON SLIDOUT SYSTEM PLACED ON
OUT SIDE OF FRAME. LIPPERT ELECTRIC SLIDOUT SYSTEM IS MANUFACTURED BY
A SERIES ACCIDENT CAN HAPPEN WITH A TIRE BLOWOUT.

I HAVE CHECKED DOZENS OF 2004 & 2005 - AND ALL HAVE LESS CLEARANCE
THAN NEEDED FOR THE TIRE TO ROTATE WITHOUT RUBBING THE
SLIDOUT SYSTEM. ALSO TIRE CHAINS CANNOT BE PLACED ON
THE TIRE IF NEEDED IN BAD WEATHER.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
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Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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OWNER'S**

QUESTIONNAIRE

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OR

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and dial toll free at

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(DASH) 2 DOT



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