



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

21-APR-2005

Repository ☐

Reference No.
10119018

OWNER INFORMATION (Type or Print)

Name

Address

City KANSAS CITY

State MO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date _____

VEHICLE INFORMATION

17 Digit Vehicle Identification Number (located at bottom of windshield on driver's side)
1GTC5195X

Make
GMC

Model
SONOMA

Model Year
2000

Date Purchased
04-OCT-03

Dealer's Name and Telephone Number

Engine:
No. Cylinders 4

Fuel Type:
Gas

Original Owner
☐

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
REAR WHEEL DRIVE

Vehicle Component Code
162510 STRUCTURE:BODY:TAILGATE:HINGE AND ATTACHMENTS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
15-SEP-2004

Failure Mileage
90000

Failure Speed

TAIL GATE CABLES RUPTURED IN TOO

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19A8C036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE STEPPING ONTO THE TAILGATE BOTH SUPPORT CABLES BROKE AND CAUSE THE TAILGATE TO DROP COMPLETELY. THIS CONDITION CAUSES THE CONSUMER TO TWIST HIS RIGHT ANGLE WHEN THE TAILGATE DROPS UNEXPECTEDLY. BOTH SUPPORT CABLES SHOW SIGN OF CORROSION. THE MANUFACTURER WAS NOTIFIED. *NM

CONTACTED GENERAL MOTORS AT 1-800-462-8782 AND
SPOKE WITH A PERSON WHO PUT ME IN CONTACT WITH
WESTFALL GMC-3918 RANDOLPH RD. K.C.MO 816-455-9801
SERVICE MGR. O.E. BURKE AGREE TO REPLACE THE CABLES
IF I WOULD PURCHASE THEM. I DID AT A COST OF \$24.05
AND THEY REPLACED THEM AT NO COST. I HAVE 1 OF THE CABLES

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with a defect recall enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While STEERING ON END OF TAIL GATE FROM BED OF
TRUCK BOTH CABLES PARTED DROPPING TAIL GATE DOWN
ABOUT 3 OR FOUR INCHES CAUSING SLIP FROM TRUCK
SLIGHT SPRAIN TO ANKLE.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

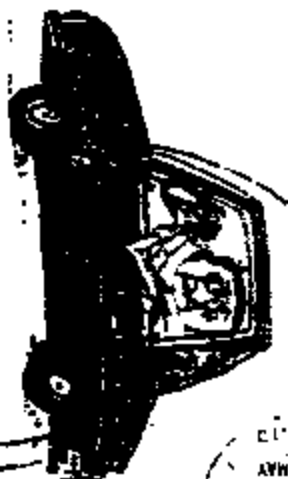
DASH2DOT

and dial toll free at

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