

10118971

Type: Customer E-mail
From: [REDACTED]
To: webmaster@nhtsa.dot.gov
Subject: 1999 pontiac engine fire filed in 2001

APR 12 2005

From: [REDACTED]

Comments:

i filed a complaint with you in jan. 2001 about a 1999 pontiac bonneville we owned. the engine backfired and caught on fire and burned one morning when my wife was trying to start the car. i reported it to you and you had it on your website at one time. i have tried to find my complaint on your website but i can not find it anymore. since that time gm has issued a recall on these cars for a defective fuel regulator that can cause a engine fire. for some reason we did not get one of those letters. i found the recall on your website accidently two weeks ago. i contacted gm again and filed a second complaint with them. the first complaint i filed was in jan. 2001 they said then there was no known defect that could cause that fire. they are looking into my second complaint now. i still own the car i have it stored in our yard in the same condition it was on the day of the fire. they came and took pictures of it again like they done in 2001. i am waiting on their decision to see if they feel like they are responsible for the car now. i was going to down load my original complaint that i had filed on your site for my records if i could have found it. your response please.

[REDACTED]
weleetka ok.

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From NHTSA Web Site.

*Comment
4/12/05*