



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

02-MAY-2005

Reference No.

10118845

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: HOUSTON State: TX Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date: 5/1/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 3H[P07G]R54C [REDACTED]
Make: HONDA Model: CR-V Model Year: 2004
Date Purchased: 30-MAY-04 Dealer's Name and Telephone Number: GILLMAN 713-776-4850 Engine No./Cylinders: 4 Fuel Type: Gas
Original Owner: Dealer's City: HOUSTON State: TX Zip Code: 77099
Transmission Type: AUTOMATIC Antilock Brakes: Cruise Control: Powertrain: 4 WHEEL DRIVE
Vehicle Component Code: 5074100 FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY
Multiple Failures: 10

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 01-SEP-2004 Failure Mileage: 3200 Failure Speed: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
DOT No. (Example: DOTMALSABC036): _____ Original Equipment: Prior Repair: Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: _____ Number of Deaths: _____ Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHEN ADDING GAS THE TANK OVERFLOWS WHEN FILLING UP ABOUT 95% OF THE TIME. THE PROBLEM FIRST BEGAN SEPTEMBER OF LAST YEAR AFTER DEALERSHIP SERVICED THE CAR. DEALER DOES NOT KNOW WHAT IS WRONG WITH VEHICLE. *AK

I have tried to work with American Honda since this began. They have continually tied the dealership's hands in the past a months, essentially wanting to rebuild my CRV piece by piece at my expense of time, travel + expense. This is unacceptable as it still remains a safety factor every time I fill the vehicle, which is once a week or more. I have repeatedly told American Honda this to no avail. Their solution is unless one of the

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

People from the dealership see it overflow, they won't know how to fix it. I maintain I have many more people that seen it overflow - watching it overflow won't fix the problem. I believe it is a design flaw common in the 2003 + 2004 models at least from the people I stop - talk to that own the cars. I am acquiring my own list of people with the same problem - will take it to the media since Honda nor NHTSA seems unbo on investigating this serious problem. It's ongoing. No one told me about this when purchasing the car. It's a safety hazard + needs to be dealt with before someone gets hurt filling up these cars. Some women I spoke with have infants or small children that own these cars. An investigation and recall will suffice for this problem.
Nothing less than Thank you.

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400 Seventh St., S.W. Washington, D.C. 20580

Official Business Penalty for Private Use \$300

See comments inside please.



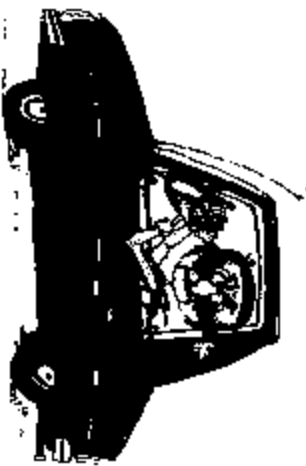
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Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20580



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and dial toll free at

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THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**