



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

02-MAY-2005

Repository ☐

Reference No.

10118837

OWNER INFORMATION (Type or Print)

Name

Address

City LONG BEACH

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of [redacted] Date MAY 12 2005

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

W02YD741359

Make

FREIGHTLINER

Model

BUSINESS CLASS
SPRINTER

Model Year

2003

Date Purchased
03-FEB-05

Dealer's Name and Telephone Number
BUS WEST 562-404-8700

Engine:

No: Cylinders 5

Fuel Type:

Diesel

Original Owner

☒

Dealer's City

SANTA FE SPRINGS

State

CA

Zip Code

90670

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

350000 EQUIPMENT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

26-APR-2005

Failure Mileage

10319

Failure Speed

65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM158B036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe (1) details of incident, (2) failure, (3) consequences, and (4) what was done to correct the failure.)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONTACT STATES: THAT DOOR BLEW OPEN WHILE DRIVING. ELECTRIC DOOR FOR PASSENGERS FREIGHT LINER SPRINTER 2003. BRAUN CONVERSION FOR WHEELS CHAIRS. HAS ELECTRIC DOOR THAT HAS NO LATCH TO CLOSE AND THERE IS GAP IN THE DOOR, 1/2 INCH. THE CONSUMER WAS TOLD BY THE DODGE DEALER THAT IT WAS THE CONVERSION PART FOR BRAUN THAT WAS THE PROBLEM. AND TO TAKE IT TO A PLACE THAT WORKS ON CONVERSIONS. ON THE WAY TO BUS WEST FROM THE DODGE DEALER THE INCIDENT OCCURRED. BUS WEST CONTACTED BRAUN CORP. TO REPAIR + VEHICLE WAS TAKEN TO WHITTIER BODY SHOP (562) 447-1256 FOR REPAIRS. REPAIR COST IS UNKNOWN UNDERWRITTEN BY BRAUN CORPORATION. INCLUDES UPGRADE TO PREVENT THIS FROM HAPPENING AGAIN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.