

ODF

10117858

Hornickie, Bob

From: [REDACTED]
Sent: Monday, December 13, 2004 11:49 AM
To: [REDACTED]
Subject: follow up on complaint/recall

1299
2620
[initials]

This past spring, we sent a complaint about our 2000 Dodge Van, vin. No. 2B7JB21Y1YK [REDACTED]. The problem was faulty ball joints with a repair bill of 1117.90, which was forwarded to you. We have not heard from you, but read in the newspaper about a recall of Dodge Durangos and Dakotas for that same year and the same problem. Please let us know as soon as possible why the Vans were not included in the recall. Thank you, [REDACTED]
[REDACTED], New Milford, CT [REDACTED]

2005 NOV 12 AM 14:53

Heather
8/13/05