



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1369

Date Received

14-APR-2005

Repository ☐

205 MAY 23 AM 4:33
10117850

OWNER INFORMATION (Type or Print)

Name

Address

City

PELHAM

State AL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of a signature, NHTSA will mail a copy of this report to the address to the vehicle manufacturer.
Signature of Owner _____ Date 5/1/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3FAHP37313R

Make

FORD

Model

FOCUS

Model Year

2003

Date Purchased

8-2003

Dealer's Name and Telephone Number

Adamson Ford

Engine: 2-ec
No. Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

Birmingham

State

AL

Zip Code

Transmission Type

☐

Antilock Brakes

Powertrain

Vehicle Component Code

034500 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS

Automatic

☐

Cruise Control

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

14-MAR-2005

Failure Mileage

20000

Failure Speed

Brake System / defective Master Cylinder

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM16ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e., parts repaired or replaced (and if old part is available).

WHEN BRAKING AT LOW SPEED THERE WAS EXTENDED STOPPING DISTANCE. DEALERSHIP REPAIRED THE FRONT/REAR BRAKE SYSTEM. *AK
Brakes given me problems since I bought the car. Already had
new rotors, never stopped like they should. Reported
problem/concern to dealership prior. Finally all brakes went
out, noticed when I went to leave (had no brakes, took 2
weeks to fix. Dealership kept saying they kept getting the
wrong parts. Still doesn't drive like it used to. (over) -7

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I have children, and no longer feel safe in this car.
The brakes could go out anytime.
How do I know this new Master Cylinder isn't
"defective" like the other one?!

A couple of my friends who have Ford Focus's
have also had problems w/ their brakes as well,
as well as transmissions. Most have reported the
same problem w/ their brakes & Master Cylinder.

I will never buy another Ford.

Isn't there brake regulations on these vehicles?

I sure hope someone investigates this so maybe it won't
happen while there is a family behind the wheel.



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

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1-888-327-4236

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(DASH) 2 DOT



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