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ELIZABETHTOWN, NC ██████████

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MARCH 31, 2005

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NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
400 SEVENTH STREET, S. W.  
WASHINGTON, DC 20590

I AM ALSO REPORTING A TIRE ROD END PROBLEM WITH THIS BEETLE. THE FIRST REPAIR WAS IN DECEMBER 2003- WHICH I BELIEVE WAS A STEERING PROBLEM AS WELL. THE TIE ROD WERE REPLACED AT A MILEAGE OF 53843- COPIES OF THIS WORK IS ALSO ATTACHED AT A COST OF \$524. 01. HOWEVER \$424.00 OF THIS WAS REIMBURSED TO ME BY THE WARRANTY COMPANY. MY COMPLAINT IS THAT VOLKSWAGEN DOES NOT TAKE RESPONSIBILITY FOR THE STRUCTURE OF THE STEERING ON THIS CAR. THESE INCIDENTS WERE REPORTED TO VOLKSWAGEN WHO STATED "WE DON'T HAVE ANY RECALLS DUE TO STEERING PROBLEMS-STEERING PROBLEMS CAN GO OUT ANY TIME AT ANY MILEAGE".

THANKS FOR LISTENING  
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*Amari*  
4/13/04

THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).