



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

Repository

12-APR-2006
10:00 AM

Reference No.
10117773

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: PALMETTO BAY State: FL Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]

E-mail Address: [Redacted]

Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of a signature, provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 05/01/2005

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JA 3X64B1MY [Redacted]
Make: MITSUBISHI Model: 3000GT Model Year: 1991
Date Purchased: 23-NOV-92 Dealer's Name and Telephone Number: 305-635 9000
Engine: No. Cylinders: 6 Fuel Type: Gas
Original Owner: Dealer's City: MIAMI State: FL Zip Code: 33142
Transmission Type: Antilock Brakes Powertrain: REAR WHEEL DRIVE
AUTOMATIC Cruise Control Vehicle Component Code: 180000 VEHICLE SPEED CONTROL
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 30-FEB-2004
Failure Mileage: 68285
Failure Speed: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM18ABC038): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: Y

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING IN A STOP AND GO/BUMPER-TO-BUMPER TRAFFIC VEHICLE SUDDENLY AND UNEXPECTEDLY ACCELERATED AND LURCHED FORWARD AND HIT ANOTHER VEHICLE IN FRONT. NO INJURIES WERE REPORTED. VEHICLE WAS TOWED TO THE DEALER, WHO REPLACED VEHICLE'S CONTROL UNIT. *AX
WHILE FOLLOWING A CAR AT APPROX. 35 M.P.H.
BRAKE+HAND BRAKE DID NOT HELP AS IT WAS INOPERATIVE

see other sheet

(over)

Include, if available: Police/Tire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act, and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I HIT THE CAR IN FRONT, NO DAMAGE TO HIS CAR THAT WE
COULD SEE. MY LOWER PART OF THE RIGHT SIDE OF THE BUMPER
GOT A TEAR.

THE MAN DRIVING IN THE CAR IN FRONT THAT I HIT
CURSED AT ME + TOOK OFF.
MY HAND BRAKE ALSO DID NOT WORK!

① SECOND PROBLEM: GEARS SLIPPED SEE PROBLEM JAN/FEB 2004

(See attached letter)

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-218
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

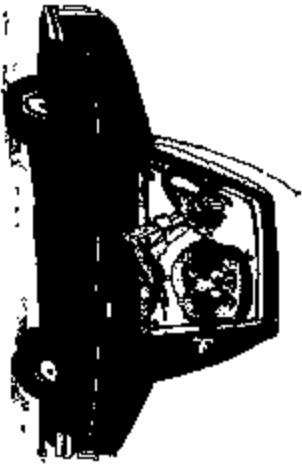
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) & DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline

Palmetto Bay, Florida

May 14, 2005

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation NVS-216
400 7th Street S.W.
Washington, D.C. 20590

Dear Sir or Madam:

I called your office relative to what occurred in November, 2004 see (2) on the shop repair attachments.

While following a line of traffic at approximately 35 MPH and I noted that I could not reduce my speed with my brakes nor the hand break as we were approaching a light at a busy intersection.

I hit the back of the car in front of me that was right at the light. We both looked at our respective cars and as there was no visible damage to his car the man made some rude remarks and drove away.

My car was slightly damaged on the right lower front bumper.

My Sister who was my passenger and I were relieved that no one was hurt and relieved that the car in front of us had acted as a buffer and we were not forced to drive into the middle of the intersection and gotten hit on both sides as I was unable to stop my car.

Please also look at #1 an earlier occurrence, regarding the slipping gears. When this first happened, even though the car is automatic, I felt that perhaps when first starting the car that I had not properly placed the car in drive!

This happened two more times, several days of driving in between.

Each time while I was moving at 30-40 mph the car would "jerk" back and forth while I was trying to slow down and shut off the motor. Really very scared and glad that no one hit me.

Please look at #3 a rather recent occurrence when the engine light came on and the motor shut off all while driving down the road. Again I considered myself lucky that I did not get hit by another car.

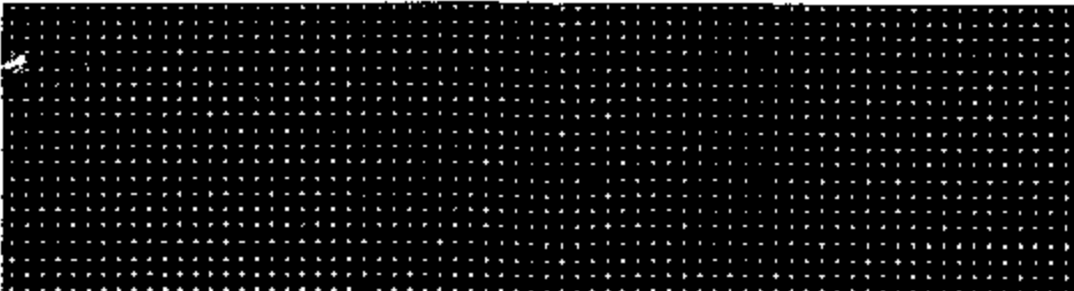
As you will note my car has rather low mileage, very good Mitsubishi maintenance if you will check with the dealership that has been doing the maintenance, but very frightening when losing control over a moving vehicle and I venture to say also very dangerous not only to me but others too!

Page #2

I really like my Mitsubishi 3000 and wish they would have continued making this model, but now after putting a lot of money into the car during the last year and a half, I am wondering what make of car I should purchase to prevent any more of these hair raising and dangerous situations.

I trust that these incidents as described will get the proper attention and be acted on.

Thank you.



APPROVED BY AND DATE

IF SUBROGATION APPLIES, Check here

IF SUPPLEMENTAL PAYMENT, Check here

ENTER CLAIM NUMBER BELOW IF KNOWN

DO NOT COMPLETE THIS SECTION: 1. On all PD losses Submit AFR and Claimant's report. 2. Whenever a separate claim report taken. 3. On Fire Losses Submit Theft Kit

INJURED VEHICLE YEAR 1991 MAKE Mitsubishi MODEL 3000 LT VIN JA3XD14B1MY02

LOCATION OF LOSS OR ACCIDENT IF DIFFERENT THAN MAILING ADDRESS: NUMBER AND STREET Old Cutler Rd. CITY & STATE

IF SR 21 NECESSARY HAS IT BEEN FILED? YES NO

HAS AUTO THEFT LOSS BEEN REPORTED TO POLICE? YES NO

LOSS INSPECTED YES NO

BY WHOM? INITIALS:

DATE REPORTED TO AGENT 12/1/04

COLL: DRIVER AGE
AERL TO INJURED

DESCRIBE THE CAUSE AND NATURE OF LOSS OR ACCIDENT IN DETAIL

Engine Problems

TYPE OF LOSS (Explain)

ERS, Towing

Towing Rambo check

119 155 978 F

CLAIM #:

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**