



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

# DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS  
1-888-DASH-2-DOT  
(1-888-327-4238)  
INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

## FOR AGENCY USE ONLY

Date Received

Od\_or

rt\_dt

od\_rt

up\_lr

Reference No.

10117770

JUN 13 AM 7:30

### OWNER INFORMATION (Type or Print)

Name

Street

Apt. No.

City

State

Zip Code

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 5/25/05

### PRODUCT INFORMATION

Vehicle Identification No. (VIN.)  
(17 Digits)(Located at bottom of  
windshield on driver's side)

Make

Model

Year

SAJDA01D5Y6

Jaguar

S-Type

2000

Purchased Date

Dealer's Name

Engine Size  
(CID/CC/L) Turbo Diesel 2-Stroke Fuel Injection

June 2003

Jaguar of Tacoma (Fike)

Dealer's City

State

Zip Code

No. Cylinders

Manufacture Date  
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

 Manual Driver-side Air Bag Motorbelt Yes Front Car Sport Utility 2-Door Automatic Passenger-side Air Bag 2-Point Belt No Rear Van Truck Stationwagon

Part Name(s)

Location

Failed Part(s)

Handicap Adaptive Equip

Front end

 Left Right Original Yes Front Rear Replacement No

### TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s):

Failed Part(s)

Available?

NHTSA Previously

Contacted?

 Yes No Yes No

### APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

 Yes  No Yes  No

0

0

 Yes  No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

The 2000 S-Type Jag had a recall notice in 2000 relating to the front end of the S-Type. The recall # is R-136. After I bought the 2000 S-Type Jag, I have had numerous problems with the front end to include loose bolts & noise, power steering, "no tire" while car was under warranty, slid the dealer, Jaguar of Tacoma, advise that there isn't a recall at the car for the front end. After the car was out of warranty, the left front wishbone failed.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7862

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

It could have, left to a serious accident. Since it was out of warranty, it cost me \$2500 to fix a item that should have been fixed during the recall. I would appreciate any support in getting this car recalled. In addition, I had a transmission problem that should have been fixed under warranty. Basically, the car was very difficult to get out of park.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NSA-10.01 400 7th Street, SW Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



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