



STATE OF NEW YORK
OFFICE OF THE ATTORNEY GENERAL

120 Broadway, New York, NY 10271

ELIOT SPITZER
Attorney General

212-416-8294

THOMAS G. CONWAY
Assistant Attorney General In Charge
Consumer Frauds and Protection Bureau

March 29, 2005

[Redacted]

Schenectady, NY [Redacted]

Our File Number: [Redacted]
Company: Otto Value Center Inc.

10117757

Dear [Redacted]

On behalf of Attorney General Eliot Spitzer, I am writing to notify you that we have received your correspondence.

We appreciate your alerting us to this matter. We believe the organization shown below may be able to assist you and we are forwarding your correspondence there.

If you do not receive a response in the near future, please follow up directly with that organization. I suggest you attach a copy of this letter or, if appropriate, mention that you are adding new information.

Thank you for contacting us.

Very truly yours,

Philip Gamma/cl

Philip Gamma
Bureau of Consumer Frauds
And Protection

cc: National Highway Traffic and Safety Administration
400 7th Street SW
Washington, DC 20590

*Heather
4/9/05*

NEW YORK STATE
OFFICE OF THE ATTORNEY GENERAL
PUBLIC INTEGRITY UNIT
120 Broadway, 22nd Floor
New York, NY 10271

COMPLAINT FORM



1. PLEASE TYPE OR PRINT CLEARLY IN DARK INK.
2. COMPLETE THE ENTIRE FORM AND SIGN.
3. RETURN SEND FORM TO THE PUBLIC INTEGRITY UNIT.

COMPLAINANT

Your Name: [REDACTED] Home Tel: [REDACTED]
Street Address: [REDACTED] Business Tel: [REDACTED]
City/Town: Schenoy State: N.Y. Zip: [REDACTED] County: Saratoga

COMPLAINT

Public Agency/Individual you are complaining about: OTTO VALVE CENTER INC. DBA OTTO MITSUBISHI
Street Address (if known): 410 CLETON PARK CENTER ROAD
City/Town: CLETON PARK State: N.Y. Zip: 12065 County: SARATOGA

Has this matter been submitted to another agency? Yes No
If so, which agency: _____
Is there any legal action pending? Yes No
If so, where: _____

PLEASE BRIEFLY DESCRIBE YOUR COMPLAINT BELOW
(use back of form or attach additional documentation if necessary)

IN SEPT. OF 2004 I RECEIVED A RECALL NOTICE FOR MY 2000 DAEWOO LEGANZA, IT INVOLVED THE CAMSHAFT SENSOR. THE RECALL STATED THAT IF YOU HAD A CHECK ENGINE LIGHT ON YOU MAY NEED TO REPLACE THE SENSOR - I TOOK THE CAR TO OTTO FOR THE CHECK. I WAS TOLD ON THAT DAY THAT THEY COULD TAKE THE SENSOR OUT TO SEE IF IT FELL WITHIN THE RECALL RANGE. BUT IF IT DID THEY DID NOT HAVE THE PARTS TO REPLACE ANYWAY - (INCLUDED INVOICE). OTTO DID TAKE THE CAR APART AND I WAS TOLD ALL WAS O.K. WHEN I ASKED ABOUT THE CHECK ENGINE LIGHT THE TECH. TOLD ME IT WAS NOTHING AND DID NOT EVEN SHOW UP IN THE SYSTEM. FIRST FORWARDED TO MARCH 2005 - THE DAEWOO NOW NEEDS INSPECTION AFTER 5,000 MILES MORE - IT FAILED BECAUSE OF THE CHECK ENGINE LIGHT. CODE P0341 CAMSHAFT SENSOR. OVER →

READ THE FOLLOWING BEFORE SIGNING BELOW:
I understand that any false statements made in this complaint are punishable as a Class A Misdemeanor under Section 170.50 and/or Section 210.45 of the Penal Law.

Signature: [REDACTED] Date: 3/10/05

Return to: NEW YORK STATE OFFICE OF THE ATTORNEY GENERAL
PUBLIC INTEGRITY UNIT
120 Broadway, 22nd Floor
New York, NY 10271

RECEIVED BY
CRIMINAL JUSTICE BUREAU

MAR 24 2005

Received by: _____ Date: _____

ATTORNEY GENERAL'S OFFICE
CRIMINAL JUSTICE BUREAU

WHEN I CALLED THE DEALER OTTO - THEY SAID OH WELL
THINGS HAPPEN AND I COULD BRING THE CAR IN AND PAY
THEM TO FIX @ 192.00 MIN. PLUS INSPECTION COSTS -
MY COMPLAINT IS I BELIEVE THAT OTTO KNEW ALL ALONG THAT
THE CODE WAS THERE BJT DID NOT HAVE THE PARTS TO
FIX SO THEY JUST LET IT GO - TELLING ME THAT IT WAS NOTHING
TO WORRY ABOUT. I WOULD HAVE BEEN MORE THEN HAPPY
TO REPAIR THE FIRST TIME THEY HAD THE CAR APART
IF IN FACT THEY DID. I HAVE INCLOSED PAPERWORK TO
SHOW THAT WHAT I'M STATING IS TRUE AND THAT I DO TAKE
CARE OF THE AUTO -

THANK YOU. FOR YOUR TIME.





Office of Defects Investigation

Recalls - Search Results

Report Date : **March 8, 2005 at 09:51 AM**
 SEARCH TYPE : **VEHICLE**
 Make : **DAEWOO**
 Model : **LEGANZA**
 Type : **ANY**

Make : DAEWOO

Model : LEGANZA

Year : 2000

Manufacturer : DAEWOO MOTOR AMERICA

NHTSA CAMPAIGN ID Number : 04V357000

Recall Date : JUL 12, 2004

Component: ENGINE AND ENGINE COOLING

Potential Number Of Units Affected : 11576

Summary:

ON CERTAIN PASSENGER VEHICLES, THE CAMSHAFT POSITION SENSOR MAY MELT RESULTING IN A BURNING SMELL AND VISIBLE SMOKE, WHICH MAY SUBSEQUENTLY LEAD TO THE MELTING OF THE CAMSHAFT COVER AND THE CAMSHAFT POSITION SENSOR WIRE HARNESS.

Consequence:

THIS COULD POSSIBLY CAUSE AN UNDERHOOD FIRE.

Remedy:

DEALERS WILL REPLACE THE CAMSHAFT POSITION SENSORS AND INSTALL AN ADDITIONAL FUSE. THE RECALL BEGAN ON SEPTEMBER 7, 2004. OWNERS SHOULD CONTACT DAEWOO AT 1-877-362-1234, OPTION 6, OR FIND A LOCAL DEALER THROUGH THEIR WEBSITE AT WWW.DAEWOOUS.COM.

Notes:

CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

Make : DAEWOO

Model : LEGANZA

Year : 2000

Manufacturer : DAEWOO MOTOR AMERICA

NHTSA CAMPAIGN ID Number : 01V180000

Recall Date : MAY 31, 2001

Component: STRUCTURE:FRAME AND MEMBERS

Potential Number Of Units Affected : 58691

Summary:

VEHICLE DESCRIPTION: CERTAIN PASSENGER VEHICLES FAIL TO COMPLY WITH REQUIREMENTS OF FMVSS NO. 201, "OCCUPANT PROTECTION IN INTERIOR IMPACT." THESE VEHICLES EXCEED THE MAXIMUM ALLOWABLE HEAD INJURY CRITERION VALUE SPECIFIED IN THE STANDARD FOR PASSENGER-SIDE A-PILLAR TARGET LOCATION.

Consequence:

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).