

1011 7731

2015 APR -6 AM 7:51

03/20/05

To whom it may concern

My wife purchased a New 2000 KIA Sportage on 8/21/00. We noticed that all the windows would Ice up during the cold season, as a result we took it in for repair ~~but the~~ on many occasions but the mechanic has not been able to fix the air leak that causes the windows to Ice. Please take ^{this} matter seriously ~~we~~ my wife & I ^{have} three kids 1 1/2 yr old, 3 1/2 yr old & a 1 yr old. This car is a hazard on the road. It makes it visually impossible to see while driving during the winters.

Thank you

Annamari
4/8/05

02/24/2004
08:43:02

HISTORY LISTING

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CUSTOMER NAME : SERIAL NO. : KNDJB7236Y5

R.O NO. : 144781 R.O DATE : 02/18/2004 R.O TYPE : S
MILEAGE : 38955 ADVISOR NO. : 593

JOB NUMBER : 1 OPERATION 10K1Z06 OP. DESC. SERVICE ENGINE SOON
SALE TYPE : W TECHNICIAN NO(S). 39
COMPLAINT : CUSTOMER STATES CHECK ENGINE LIGHT ON
CAUSE : DTC P0300 / BAD IGNITION COILS
CORRECTION : TESTED & REPLACED BAD COILS

R.O NO. : 144652 R.O DATE : 02/16/2004 R.O TYPE : S
MILEAGE : 38845 ADVISOR NO. : 593

JOB NUMBER : 1 OPERATION 10K1Z06 OP. DESC. SERVICE ENGINE SOON
SALE TYPE : C TECHNICIAN NO(S). 39
COMPLAINT : CUSTOMER STATES CHECK ENGINE LIGHT ON
ENGINE RUNS ROUGH / ADVISE
CORRECTION : REPLACED PLUGS / REPLACED PCV & NECESSARY FILTERS
SET ENGINE TO SPBCS & SERVICE EMISSIONS SYSTEMS

JOB NUMBER : 2 OPERATION 61K1Z16 OP. DESC. WIND NOISE
SALE TYPE : W TECHNICIAN NO(S). 39
COMPLAINT : BOTH FT DOORS / SEE RECORDS
CAUSE : NO PROBLEM FOUND
CORRECTION : ADVISED CUSTOMER

JOB NUMBER : 3 OPERATION 50K1Z OP. DESC. ENGINE ELECTRICAL
SALE TYPE : W TECHNICIAN NO(S). 39
COMPLAINT : ENGINE RUNS ROUGH
CAUSE : ENGINE INTERMITTANTLY MISFIRES
CORRECTION : SCANNER CHECKED & REPLACED PLUG WIRE AS NECESSARY 5/60K

JOB NUMBER : 4 OPERATION 21K1Z04A OP. DESC. BELTS
SALE TYPE : C TECHNICIAN NO(S). 39
COMPLAINT : REPLACE DRIVE BELTS

R.O NO. : 130898 R.O DATE : 02/19/2003 R.O TYPE : S
MILEAGE : 28923 ADVISOR NO. : 593

JOB NUMBER : 1 OPERATION 10K1Z06 OP. DESC. SERVICE ENGINE SOON
SALE TYPE : W TECHNICIAN NO(S). 39 35
COMPLAINT : CUSTOMER STATES CHECK ENGINE LIGHT ON
AGAIN & ENGINE RACES / SEE PRO
CAUSE : WIRING GROUND PROBLEM AS ADVISED BY KIA TECHNICAL ASSISTANCE
CORRECTION : CALLED TAC / DISSASSEMBLED ALL GROUND CONNECTIONS IN MAIN
WIRING HARNESS & SOLDERED PER DON AT TAC / CLEARED DTC'S

02/24/2004
08:43:02

HISTORY LISTING

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AND ROAD TESTED / GOOD 2X
HTT N69/C03 0K08B 18 881

WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
130898

JOB NUMBER : 2 OPERATION 61K1Z14 OP. DESC. AIR LEAK
SALE TYPE : W TECHNICIAN NO(S). 39 35
COMPLAINT : RECHECK RT FT LEAK & REAR DOOR AIR LEAKS
CAUSE : BOTH FT WINDOW GLASS RUN CHANNELS LEAK AIR
CORRECTION : REPLACED BOTH FT DOORS
SPO LR DOOR W/S
83120R0B .7 N88/C09

WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
130898

R.O NO. : 129059 R.O DATE : 12/26/2002 R.O TYPE : S
MILEAGE : 25640 ADVISOR NO. : 40

JOB NUMBER : 1 OPERATION 10K1Z06 OP. DESC. SERVICE ENGINE SOON
SALE TYPE : W TECHNICIAN NO(S). 35
COMPLAINT : CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON AND THE ENGINE
IDLES HIGH - JUST LIKE BEFORE
CAUSE : PULLED CODES P0453, P0117, P1309, P1624 AND P0101 - AGAIN
FOUND NO 5 VOLT REFERANCE TO SENSORS LISTED FROM CODES
CHECKED HARNESS FOUND ON 5 VOLT INPUT TO CONNECTOR C2260
AT TERM 11,10 AND 9 WIGGLE CONNECTOR AND GOT A REFERANCE
VOLTAGE FOUND TERMINALS LOOSE
CORRECTION : CUT CONNECTOR OUT OF JUNCTION TERMINAL AND SOLDER ALL WIRES
TOGETHER - RECHECK ALL SENSORS ROAD TEST AND RESET LIGHT
HTT 2.0 N69/C15 2K08C-67-070

WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
129059

JOB NUMBER : 2 OPERATION 61K1Z16 OP. DESC. WIND NOISE
SALE TYPE : W TECHNICIAN NO(S). 2 35
COMPLAINT : CUSTOMER STATES THERE IS A WIND LEAK INSIDE THE VEHICLE
CAUSE : FOUND THE GLASS RUN ON THE LEFT FRONT IS LEAKING AIR
CORRECTION : REPLACED THE GLASS RUN ON THE LEFT FRONT DOOR
82120R00 .4 N82/C09

WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
129059

R.O NO. : 125883 R.O DATE : 10/01/2002 R.O TYPE : S
MILEAGE : 23814 ADVISOR NO. : 40

JOB NUMBER : 1 OPERATION 10K1Z06 OP. DESC. SERVICE ENGINE SOON
SALE TYPE : W TECHNICIAN NO(S). 35
COMPLAINT : CUSTOMER STATES THE SERVICE ENGINE SOON LIGHT IS ON AND
THE TRANS WILL NOT SHIFT FROM 2ND GEAR
CAUSE : ROAD TEST CAR/HAS NO POWER OFF THE LINE TRANS WILL NOT
SHIFT FROM 1ST ALSO IDLE STAYS AT 2500 RPM INSPECT
CODES FOUND LESS THAN 5 VOLTS AT ALL ITEMS ABOVE CHECKED
5 VOLT REFERANCE AT ECU TERM 59 OK INSPECT CONNECTOR C2260
FOUND CONNECTOR FULL OF WATER
CODES FOUND ARE P1309 ROUGH ROAD SENSOR P0453 EVAP PRESSURE
H INPUT P0116 ECT SENSOR R/P AND P0101 MAP CIRCUIT R/P
CORRECTION : CLEANED CONNECTOR ADDED STABILANT RECHECK VOLTAGES AT CODES
ITEMS NOW AT 5 VOLTS ROAD TEST OK ALSO INSPECTED FUEL TANK
PRESSURE SENSOR PER TECH LINE FOUND SENSOR SHORTED OUT
BETWEEN G/Y Y/G WIRES SEE LINE 3 FOR SENSOR
ST TIME TYPE H 2.3 N69/C15
PER BYRON AT KIA WARRANTY HELP LINE 10-14-02 2:16 P.M.
WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
125883

JOB NUMBER : 2 OPERATION 10K1Z OP. DESC. DRIVEABILITY
SALE TYPE : W TECHNICIAN NO(S). 35
COMPLAINT : CUSTOMER STATES WHEN STARTING THE ENGINE THE RPM'S GO UP TO
2000
CAUSE : FOUND THE TEMP SENSOR IS INOP INSPECTED SENDER UNIT FALLS WI
THIN SPEC'S REMOVED CLUSTER CHECKED FOR CONTINITY BETWEEN
TERM 7(C250)AND C167 FOUND A OPEN CIRCUIT CHECKED CONT
FROM C167-C207 OK CHECKED CONT FROM C207 TO TERM 7
STILL HAVE A OPEN CIRCUIT CHECKED CONT FROM C207-C233 FOUND
CIRCUIT OPEN
CORRECTION : REPLACED OPEN YELLOW WIRE THAT RUNS FROM PASS FLOORBOARD
BEHIND HEATER BOX ASSY ALONG KNEE AIR BAGTO CONNECTOR
C233 REPLACED YELLOW WIRE FROM C207 TO C233 NOW HAVE A
COMPLETE CIRCUIT AND THE TEMP GAUGE OPERATES NORMALLY
ST TIME TYPE H N03/C15 OK95B-18-840
WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
125883

JOB NUMBER : 3 OPERATION 61K1Z16 OP. DESC. WIND NOISE
SALE TYPE : W TECHNICIAN NO(S). 35
COMPLAINT : CUSTOMER STATES THERE ARE WIND LEAKS FROM ALL 4 WINDOWS
WHEN THE WINDOWS ARE IN THE UP POSITION
CAUSE : FOUND THE REAR DOOR GLASS RUNS SLIPPED DOWN ITS TRACK
CORRECTION : REPOSITIONED AND GLUED WEATHERSTRIPS INTO PLACE - ROAD TEST
-OK-
ST TIME TYPE A 1.0 N88/C38 OK018 72 606B
WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
125883

