

3/8/05

Dear Sirs, Madam

10117712

2005 MAR 28 AM 8:12

I'm writing you to let you know that I took my vehicle to Kings Plaza J/C/P, Inc. like I was requested to do back in September (9/12/04). I came back for my car one day later and was told that no work was done on my car because a special part had to be ordered. As of yet, I have not been notified to bring my car back to be serviced. When I call them, I'm told to just wait. My shifter feels tight when I shift gears and I don't feel safe driving it.

Please help Thank you

Janice
3/29/05

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**