

10117695

NHTSA
400 7th Street, SW
Washington, DC 20590

2005 3/16 11:06:43

Wednesday, March 16, 2005

Attn: NHTSA
Re: 2002 Chevy Trailblazer Transfer Case Control Module

Good day,

I am attaching a letter I sent to Chevrolet concerning my 2002 Chevy Trailblazer. It explains a problem that I had that ultimately was listed twice on your web site. I also attached a copy of the bill.

Sincerely,

Liverpool, NY

Anapiani
4/6/05

Chevrolet Customer Assistance
P.O. Box 33170
Detroit, MI 48232
File 1-31489546

Wednesday, March 16, 2005

Good day,

On Saturday, March 3, 2005, my 2002 Chevy Trailblazer's transfer case control module was replaced at Bresee Chevrolet. This was due to its inability to operate. The light on the switch did not light signifying whether 2wd, a4wd, 4wdh, or 4wdl was operating. Also, the transfer case did not switch out of 2wd drive into any of the other operating modes mentioned. I noticed on the National Highway Traffic Safety Administration's, NHTSA, Office of Defects Investigation web site, two separate service bulletins exist for this condition. They are 0204201006A (dated Oct. 1 2002, NHTSA #10000173) and 0204201006C (date Mar. 1, 2004, NHTSA #10004357). Both of these bulletins list the 2002 Chevy Trailblazer in them. Due to the fact that this problem is listed twice on NHTSA's site, I am asking for complete reimbursement of this repair. The module's cost was 233.51, labor 244.80, and tax 40.66, for a total of 524.97 (see attached invoice).

As requested, I am attaching an original invoice from Bresee Chevrolet showing the amounts.

Please feel free to contact me with any questions you may have. Thank you.

Sincerely,

Liverpool, NY

Cc: NHTSA
400 7th Street, SW
Washington, DC 20590
Attn: NHTSA

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**