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304 344-3501
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March 14, 2005

National Highway Traffic Safety Administration
United States Department of Transportation
Washington, DC 20590

Re:

2002 Oldsmobile Alero GL2 4 door sedan

Gentlemen:

I represent _____, who purchased a 2002 Oldsmobile Alero GL2 four door sedan on January 17, 2002 and ever since that date, they have had problems with the vehicle particularly with reference to the steering. From time to time, when the vehicle is in motion, the front steering mechanism will steer left or right without the steering wheel moving and the driver having control, creating an extremely dangerous situation. _____ have repeatedly taken the vehicle to several Oldsmobile dealers and the power steering pump assembly was replaced May 2003, power steering gear assembly replaced May 14, 2003, steering rotation sensor replaced September 8, 2003, hub assembly bearing front wheel left was replaced March 3, 2004, bearing and hub assembly front wheel right was replaced April 1, 2004, gear assembly power steering replaced May 24, 2004, power steering pump assembly again replaced July 6, 2004 and replaced again December 13, 2004 and none of these repairs have corrected the problem.

It would be greatly appreciated if you would advise me if there have been other problems in the steering mechanism of other 2002 Oldsmobile Alero GL2 four door sedans and, if so, if any of these problems have been corrected and how they were corrected.

Very truly yours,

CEH/vrw

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