



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DDT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1369

Date Received

2005 MAY -6
07-APR-2005

Repository ☐

AM 5:43

Reference No.
10117608

OWNER INFORMATION (Type or Print)

Name

Address

City KANSAS CITY

State MO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 4/19/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4B3AU42NOVE

Make

DODGE

Model

AVENGER

Model Year

1997

Date Purchased

6-3-04

Dealer's Name and Telephone Number

Engine:

No. Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

021510 SUSPENSION:FRONT:CONTROL ARM:UPPER ARM

Multiple Failures: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

12-MAY-2005

8-JAN-2006

Failure Mileage

43000

145050

Failure Speed

35

65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DDT No. (Example: DOTMALBABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

2

Number of Deaths

0

Reported to Police

☒ Yes

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

AFTER RECALL 987 CONTROL ARM REPAIRS, WERE DONE THE PROBLEM RECURRED WHILE DRIVING 65 MPH. THE FRONT LEFT SIDE CONTROL ARM BROKE. CONSUMER MANAGED TO PULL OVER, AND HAD THE VEHICLE TOWED. *AK 65 MPH

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DAIMLERCHRYSLER

April 1, 2005

DaimlerChrysler
Motors Company, LLC

Kansas City, MO

Reference #13305518

Dear

We have received your letter and fully appreciate the concerns you have raised.

Your letter does not contain any additional information that would cause us to change our previous decision. Therefore, we must again respectfully decline your request.

Thank you for writing and allowing us the opportunity to review this matter with you.

Sincerely,



Larry
Senior Staff
Agent ID: 064

GEICO.

- Government Employees Insurance Company
- GEICO General Insurance Company
- GEICO Indemnity Company
- GEICO Casualty Company

One Geico Center
Macon, GA 31295-0002

*Auto Safety Hotline
1-800-424-9393
Vehicle Safety Recalls*

CAV

03/16/2005

Virginia Beach, VA

Company Name: GEICO Indemnity Company
Claim Number: 015143738-0101-015
Loss Date: January 08, 2005
Policyholder:
Driver:

Dear

With respect to the automobile accident occurring on January 08, 2005, GEICO Indemnity Company hereby denies any and all liability or obligation to you and to others under policy number 4005484284, issued to Kenneth Pennerman.

This denial is being made because the policy was not in effect on the date of the loss.

Therefore, GEICO Indemnity Company will take no further action with respect to any claim that you might have against us or with respect to any claim or suit against you, which has arisen, or may arise out of the said accident and hereby withdraws from the matter entirely.

Sincerely,

Jan Wilder F238
(800)841-9160X5657
Claims Department

NOTICE send to

February 7, 2005

KANSAS CITY, MO

TO :Daimler Chrysler

I am writing this plea in abatement as a consumer which loves my 1997 dodge avenger, which have a recall on the part #967 my file #13025075

I am not getting the help I was told I was for repairs by DAIMLER CHRYLER. I am speechless right now, I called customer services on numbers of times hoping to get help in getting back on the road, Customer serves at 1-800-992-19997. I was told to have my car taken to raytown dodge dealer in Kansas city 1000 e 350 highway. Which I did but mr. rogers at raytown dodge told the tow truck driver to take my car from there until he get the a jestter to look at the vehicle to get a contact to fix it, but he (bill rogers) never called me to tell me he was having my car removed from the property of raytown dodge, which leads to this expense tow & storage bill which is enclosed. I received a letter from a independent contractor stating that Daimler Chryslers will not fix my car. And I know you are not aware the tow company have stolen my rims and tires more money that I don't have because I still have to provide for my six childrens and living cost

Sincerely, 11

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).