Moisten Here Moisten Here Moisten Here

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Form Approved: O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

Use a No. 2 pencil or a blue or black ink pen only.
CORRECT MARK: ●

FOR AGENCY USE ONLY
Date Received
Reference No.

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER
ZIP CODE + 4 AREA CODE

[redacted]
NAME
[redacted]
STREET NO. APT. NO.
GIG HARBOR, WA
CITY STATE
ENTER ZIP CODE [redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ● Yes ○ No

In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.

X [redacted] 3/30/05
SIGNATURE OF OWNER DATE

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN)	VEHICLE MAKE	VEHICLE MODEL	MANUFACTURE DATE	MODEL YEAR
2G4WD546 7A [redacted]	BUICK	REGAL		1991

VEHICLE MANUFACTURER: ○ BMW ○ Daimler/Chrysler ○ Ford ● General Motors ○ Honda ○ Hyundai ○ Nissan ○ Saab ○ Subaru ○ Toyota ○ Volvo ○ VW ○ Other

PURCHASE DATE		DEALER'S NAME	CITY	STATE	ZIP CODE
JAN. 1994	○ New ● Used	GILCHRIST	TACOMA	WA	9

ENGINE SIZE (CID/CC/L) ____ NO. CYLINDERS ____

FUEL SYSTEM: ○ Turbo ○ Fuel Injection

FUEL TYPE: ○ Diesel ● Gas

TRANSMISSION TYPE: ○ Manual ● Automatic

ANTILOCK BRAKES: ○ Yes ○ No

RESTRAINT SYSTEM: ○ Driverside Airbag ○ Passengerside Airbag ○ 3-Point Belt ○ 2-Point Belt ○ Motorbelt

CRUISE CONTROL: ● Yes ○ No

DRIVETRAIN: ○ Front ○ Rear ● 4-Wheel

VEHICLE TYPE: ● Car ○ Van ○ Minivan ○ Sport Utility ○ Truck ○ Motorcycle ○ Other

DOORS: ○ 2-Door ● 4-Door

BODY STYLE: ○ Hatchback ○ Pick Up Truck ● Sedan ○ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: ○ Child Seat ○ Electrical Lights & Alarms ○ Engine & Cooling System ○ Equipment ○ Fuel System, Exhaust ○ Heater, Defrost, Ventilation ○ Interior ○ Parking Brake ? ○ Power Train ● Service Brakes ○ Steering ○ Structure ○ Suspension ○ Visual Systems ○ Other

NO. OF FAILURES:

INCIDENT DATE: APRIL 14, 2004

MILEAGE AT INCIDENT: ?

VEHICLE SPEED AT INCIDENT: 5-10 Mi Per Hr.

FAILED PART(S): ○ Original ○ Replacement

To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).

TIRE NAME:
COMPLETE TIRE SIZE:

TIRE BRAND: ○ BF Goodrich ○ Cooper ○ Firestone ○ Goodyear ○ Kelly Springfield ○ Michelin ○ Yokohama ○ Other

HANDICAPPED ADAPTIVE: ○ Yes ● No

FAILED PART(S) AVAILABLE?: ○ Yes ○ No

NHTSA PREVIOUSLY CONTACTED?: ● Yes ○ No

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.

CRASH: ● Yes ○ No

FIRE: ○ Yes ○ No

NUMBER OF PERSONS INJURED: 0

NUMBER OF FATALITIES: 0 Luckily

CAUSE OF INCIDENT: ○ Wear/Corroded/Rust ○ Weak/Poor Fit/Loose ○ Cut/Torn ○ Disconnect/Fell Off ○ Erratic/Poor Performance ○ Excessive Effort ? ○ Noisy ○ Leaks ○ Short ○ Locks/Sticks/Grabs ○ Stability/Vibration ○ Broken

RESULT OF INCIDENT: ○ Explosion/Fire ● Loss of Control ○ Poor Visibility ○ Inadvertent Start ○ Rollover ○ Stalls ○ Sudden Acceleration

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Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

THE LAST INCIDENT: APRIL 4, 2004
I WAS LEAVING MY PARKING SPOT AT
THE TACOMA MALL ON A VERY SLIGHT
INCLINE WHEN SUDDENLY I HAD NO
CONTROL AND THE CAR BACKED INTO A
MAKESHIFT FENCE. I WAS SO FORTUNATE
THE PEOPLE BEHIND ME WERE ABLE
TO ELUDE ME. EVERYONE GATHERED
AROUND THE CAR AND GAVE ME THEIR
ASSISTANCE. I WAS ABLE TO MOVE THE
CAR TO A SPOT ABOUT 15 FEET AWAY
W/O ASSISTANCE AND CALLED AAA
FOR A TOW TO GILCHRIST BUICK.
AND MADE A REPORT WITH MACY'S
SECURITY. AT GILCHRIST BUICK
THEY AGAIN CHECKED THE CAR
& SAID THEY COULD NOT FIND ANY-
THING WRONG - BUT THEY DID NOT
EVEN GIVE ME A STATEMENT
STATING SO.
AS PER ATTACHED INVOICES: -
HAD PROBLEM IN NOV. 1995, APRIL '96,
SEPT. '96, JUNE 2002 AND
OTHERS!

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

HS Form 350 (Rev. 8/9[illegible])

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.
POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

Complete and return or place in your car manual for future use

VEHIC[LE] OWNE[R'S] QUESTIONNAI[RE] (VO[Q])

DOT AUTO SAFETY HOT[LINE]

TO REPORT VEHICLE SAFETY DEFECT[S]
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-D[OT]

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT

U.S. Department of Transportation
National Highway Traffic Safety Administration

www.nhtsa.dot.gov/hotl[ine]

[redacted]

Gig Harbor, WA [redacted]

March 30, 2005

On Tuesday June 11th, 2002 Kitchener Buick Volunteered to have me to bring in the 97 Regal Buick for a test drive I drove the vehicle with a Buick brake expert along side of me for many miles and he could not detect any failure on my part in driving the vehicle nor did he find any brake failure. But it does happen and its dangerous and it could cause a death - Probably mine!

[redacted]

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).