



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Ord. or
r_dt
od_rt
up_itr

2005 APR -5 AM 5:12

10117438

Reference No.

OWNER INFORMATION (Type or Print)

Name

Street No. Apt. No.

City **Yreka** State **CA** Zip Code **96097**

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date **03/22/05**

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side)

Make **WINNEBAGO**

Model **Vastra
WKS 40WD**

Year

2004

4 U Z A A E B S 6 3 C

Purchased Date

2/30/2004

Dealer's Name

LA MESA RV HDQ

Engine Size (CID/CC/L)

8.3L

Turbo

Diesel

Gas

Fuel Injection

New Used

Dealer's City

San Diego

State

CA

Zip Code

92111-1119

No. Cylinders

6

Manufacture Date (on driver's door or pillar)

UTL

Transmission Type

Manual

Automatic

Restraint System

Driver-side Air Bag

Motorized

Passenger-side Air Bag

2-Point Belt

3-Point Belt

Cruise Control

Yes

No

Drivetrain

Front

Rear

4-Wheel

Vehicle Type

Car

Sport Utility

Van

Truck

Minivan

Motorcycle

Other **Motor Home**

Body Style

2-Door 4-Door

Stationwagon

Pick Up Truck

Other **XCoach**

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) **FRONT GEN. SLIDE OUT
PANEL, BRACE CONNECTIONS**

Location

Left

Front

Right

Rear

Failed Part(s)

Original

Replacement

Handicap Adaptive Equip

Yes

No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s):

Failed Part(s)
Available?

Yes

No

NHTSA Previously
Contacted?

Yes

No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Fatalities

0

Reported to Manufacturer

Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

There is a front center panel on the vehicle which slides out to facilitate access to the house generator. This panel face, measuring 51"x31", is fastened to the slide out unit by several flat metal L type braces glued to the gel coat panel. Close examination revealed the epoxy type glue used to attach the braces to the panel were failing and coming apart. The panel accordingly could fly off and cause injury or damage to the vehicle, other vehicles, or to persons.

Dealer and Manufacturer were advised of this condition but no response had been made. Panel was bolted down by owners.

Continued on back

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7862

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

STATEMENT SENT TO DEALER AND WINNEBAGO INDUSTRIES:

While driving the vehicle after we had purchased it several months ago, a rattle was noticed in the front area. A close examination revealed that the front panel supports were cemented to the panel with what appears to be special epoxy. Several of the braces came apart only being held by a couple of braces which if they came off, the panel would fall off. This could have caused damage or injury if it occurred upon a highway.

Sent 10/30/04 by letters

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NSA-10.01 400 7th Street, SW Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



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