

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

# DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od\_or \_\_\_\_\_

rt\_dt \_\_\_\_\_

od\_rt \_\_\_\_\_

up\_itr \_\_\_\_\_

Reference No.

2005 APR -5 AM 5:12

10117436

Daytime Telephone Number

( )

## OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City TAMPA BAY PINES

State FLA.

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 3/25/2005

## PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of  
windshield on driver's side)

Make

Model

Year

1G3AH52K4W4

OLDSMOBILE

EIGHTY EIGHT

98

Purchased Date

Dealer's Name

Engine Size  
(CID/CCL) Turbo Diesel Gas Fuel Injection

11/7/1998

KING OLDS

 New  Used

Dealer's City

State FL

Zip Code

No. Cylinders

Manufacture Date  
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

 Manual Automatic Driver-side Air Bag Motorbelt Passenger-side Air Bag 2-Point Belt 3-Point Belt Yes No Front Rear 4-Wheel Car Sport Utility Van Truck Minivan Motorcycle Other 2-Door 4-Door Stationwagon Pick Up Truck Other

## FAILED COMPONENT(S)/PART(S) INFORMATION

TYR.

Part Name(s)

Location

Failed Part(s)

Handicap Adaptive Equip

A.C. DELCO FORD BATTERY

 Left Front Right Rear Original Replacement Yes No

## TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

NHTSA Previously

Contacted?

 Yes  No Yes  No

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

 Yes  No Yes  No Yes  No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

A.C. TYR DELCO BATTERY

THIS A.C. DELCO BATTERY HAS A PROBLEM, where the  
POSITIVE POLE COMES OUT OF BATTERY, CAUSING CAR TO  
COME TO A COMPLETE DEAD STOP. THIS CONDITION  
HAS HAPPEN THREE TIMES WITHIN 5 YRS.  
DRIVER HAS NO CONTROL, SITTING BACK IF STOPS  
IN TRAFFIC

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SPOKE TO COMPANY REP. MAN NAME LARRY EXT. 33  
AT 1-800-AC/DELCO. HE CLAIMS THEY HAVE  
NO PROBLEM. THIS IS 40% TRUE.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NSA-10.01  
400 7th Street, SW  
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE  
OWNER'S  
QUESTIONNAIRE  
(V00Q)**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM

OR

**DASH 2 DOT**

and dial toll free at

**1-888-DASH-2-DOT**

1-888-327-4236

DOT Auto Safety Hotline  
(DASH) 2 DOT



U.S. Department of Transportation  
National Highway Traffic Safety  
Administration

[www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

PENNBROKE PINES

FL.

BORN -  
PHONE

DEAR SIR: -

LOGGING A COMPLAINT AGAINST H. C. DELCO. FREEDOM BATTERY TYR. COMPANY. I HAVE REPLACED THREE BATTERIES IN THIS CAR SINCE 11-7-1998.

① FIRST BATTERY REPLACED, WHILE UNDER WARRANTY, BY MARRONE DEALERSHIP IN PENNBROKE PINES. BY THEIR MECHANICS

② SECOND BATTERY FAILURE 11-06-2002 CAR CAME TO A COMPLETE DEAD STOP AT TRAFFIC LIGHT ON COMMERCIAL BLVD. AND 50 ST. CALLED TRIPLE A. AAA. TOW TRUCK CAME SAID, COULDN'T JUMP START BATTERY. BECAUSE POSITIVE POLE HAD COME OUT OF BATTERY! TOWED TO FRIENDS HOME

OWNER ADDRESS TAMMARA FL.

ZIP PRIOR TO COMPLETE DEAD STOP ON COMMERCIAL. JUST CAME OFF I-95. IF THIS AT HAPPEN, WHILE DRIVING ON THE INTERSTATE I-95 MYSELF AND PASSENGER <sup>WOULD</sup> HAVE BEEN KILLED!

③ THIRD BATTERY: POSITIVE POLE CAME OUT BATTERY 03-18-05. THIS TIME IN MY GARAGE. ACID ALL OVER MY CAR AND FLOOR IN MY GARAGE!  
"OVER"

I HAD TO WASH DOWN ALL ACID FROM  
CAR AND REPAINT BATTERY HOLDER  
AND SURROUNDING AREAS!

CALLED TRIPLE A.A. BEFORE DOING THIS  
WAS TOLD THEY COULDN'T HELP ME  
BATTERY COULDN'T BE JUMP STARTED NEEDED  
NEW BATTERY, BECAUSE POSITIVE POLE <sup>PULLED</sup> OUT  
OF BATTERY. SAME PROBLEM WITH BATTERY!  
WENT TO BENNET AUTO SUPPLY STORE  
AT PEMBROKE RD. AND FLAMINGO PURCHASED  
NEW A.C. DELCO TYR. FREEDOM BATTERY.  
AGAIN! WHILE THERE CLERK SAID. AFTER I  
HAD PURCHASED SAME. THAT THIS BATTERY  
HAD A PROBLEM (POSITIVE POST PULLING OUT  
OF BATTERY. FOR THE LAST 5 YRS. OR MORE

THIS IS NOT A NORMAL FAILURE!

CAR CAN NOT RUN WHEN POSITIVE POLE  
COMES OUT OF BATTERY!

CAR COMES TO A COMPLETE DEAD  
STOP! IS MY LIFE IN JEOPARDY WITH THIS

THANK YOU

YOUR'S TRULY

BATTERY!

Check with Triple A.A.

my membership No.

1-800-222-4357.

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**