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US Dept. of Transportation
National Highway Traffic Safety Admin.
Office of Defects Investigation
NSA-10.01, 400 7th Street SW
Washington, DC 20590

cc: Mitsubishi Motors North America, Inc.
PO Box 6014. Cypress, CA 90630

RE: My 1998 Mitsubishi Galant (Vin# 4A3AJ56G3WE [REDACTED])

Dear Sirs:

I had purchased an extended warranty with my 1998 Mitsubishi Galant and every time I took the car back in to the dealership (Blue Ridge Mitsubishi on King Street in Boone, North Carolina) they told me "no, it was not a recall for anything" and "nothing was wrong with the front-end and the way it changed gears" and "if anything should happen, it is under warranty".

Well, BULL to that!!! The Blue Ridge Mitsubishi Dealer has lost their dealership license and the closest place to take my car I guess would be Hickory, North Carolina but I do not feel safe in driving it that far.

The gear changing has always been a problem and the front-end has always been a problem and is worse. I do not feel safe in my car and need some help. Even though the dealership lost their license with Mitsubishi, and I have an extended warranty I paid about \$1800.00 for, I am still getting a bill of \$853.00 for work that had to be done on my vehicle and I do not feel that is right when my car IS A RECALL!!! And any help you might be able to give would be greatly appreciated.

Thanking you in advance,

[REDACTED]
Boone, NC [REDACTED]

Daron
3/23/05