



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100182

Date Received

Repository

2005 APR 28 AM 8:35
2005 APR 2005

Reference No.
10117347

OWNER INFORMATION (Type or Print)

Name

Address

City BLOOMDALE

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize the manufacturer of your vehicle to use your name and address to the vehicle manufacturer?
In the absence of your signature, we will NOT provide your name or address to the vehicle manufacturer.
Signature of Owner

YES NO
Date 1/1/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTEX15Y8K

Make FORD

Model F150

Model Year 1995

Date Purchased

Dealer's Name and Telephone Number

Engine:
No. Cylinders

Fuel Type:
Gas

Original Owner

Dealer's City

State

Zip Code

6

Transmission Type

Antilock Brakes

Powertrain

Vehicle Component Code

MANUAL

Cruise Control

REAR WHEEL DRIVE

1B3000 VEHICLE SPEED CONTROL: CABLES

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

Failure Speed

17-MAR-2005

20000

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

ENGINE COMPARTMENT FIRE. THE SPEED CONTROL DEACTIVATION SWITCH FAILED, CAUSING THE VEHICLE TO BURN. ALSO, IT BURNED ANOTHER VEHICLE WHICH WAS PARKED RIGHT NEXT TO IT. A NEIGHBOR CALLED THE FIRE DEPARTMENT. OWNER CONTACTED THE MANUFACTURER ABOUT THIS DEFECT, BUT THEY WERE UNWILLING TO ASSIST THE CONSUMER. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

05 at 10:12 AM

Job Number:

RALPH THAYER CHEVROLET, INC.
License #: 07-014293 Federal ID #: 344435534
306 Industrial Pkwy
P.O. Box 385
Bowling Green, OH 43402-0385
(419) 353-5751 Fax: (419) 353-0181

PRELIMINARY ESTIMATE

Written By: JAY HAAR
Adjuster:

Insured: [Redacted]
Owner: [Redacted]
Address: [Redacted]
Other: [Redacted]
Cygnet, OH

Claim #
Policy #
Deductible:
Date of Loss:
Type of Loss:
Point of Impact: 16. Non-Collision

Inspect RALPH THAYER CHEVROLET, INC.
Location: 306 Industrial Pkwy
P.O. Box 385
Bowling Green, OH 43402-0385

Business: (419) 353-5751

Insurance
Company:

Days to Repair

1992 GMC K15 4X4 CLUB COUPE WIDESIDE 8-5.7L-FI 2D SHORT red/white Int:red
VIN: 2GTEK19KXN1 [Redacted] Lic: [Redacted] OH Prod Date: Odometer: 21720
Intermittent Wipers Tinted Glass Dual Mirrors
Clear Coat Paint Power Steering Power Brakes
Anti-Lock Brakes (2)

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		PICK UP BOX				
N 2*	Rpr	RT Side panel burnt paint			6.0	3.0
3		Add for Clear Coat				1.2
4	Repl	Decal 4X4 w/o bow tie argent & red	1	25.20	0.3	
5	Repl	RT Body side mldg front w/o Sport package black	1	38.97	0.3	
6	Repl	RT Body side mldg rear w/o Sports package black	1	27.95	0.3	
7		CAB				
8	Repl	RT Nameplate "SIERRA SLE"	1	26.30	0.2	
9	Repl	RT Body side mldg chrome	1	31.30	0.3	
10#	Repl	bedliner plastic	1	149.95	0.5	
11#	Repl	firestone wilderness 265-70-16	1	94.85		
12	Refn	RT Side panel outer				2.0
13		Overlap Major Non-Adj. Panel				-0.2
14		Add for Clear Coat				0.4
15#	Subl	repl tape pinstripes	1	65.00 T		

04/04/2005 at 10:12 AM
23642

Job Number:

PRELIMINARY ESTIMATE

1992 GMC K15 4X4 CLUB COUPE WIDESIDE 8-5.7L-FI 2D SHORT red/white Int:red

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
16#	Repl Car Cover		1		5.00	T	
17#	Subl mount & balance		1		12.00	T	
18#	Repl Hazardous Waste		1		3.00	T	
Subtotals ==>					479.52	7.9	6.4

Line 2 : rust damage unrelated prior damage, not accident related

Parts							394.
Body Labor	7.9	hrs @ \$ 38.00/hr					300.
Paint Labor	6.4	hrs @ \$ 38.00/hr					243.
Paint Supplies	6.4	hrs @ \$ 20.00/hr					128.
Sublet/Misc.							85.

SUBTOTAL							\$ 1150.
Sales Tax				\$ 1150.92 @	7.0000%		80.

GRAND TOTAL							\$ 1231.
ADJUSTMENTS:							
Deductible							0.

CUSTOMER PAY							\$ 0.
INSURANCE PAY							\$ 1231.

This estimate was written based on a visual inspection only and does not necessarily reflect the total costs of repairs. Occasionally, after the work is started, additional worn, broken and damaged parts are discovered, adding to the cost and time of repairs. Naturally, no estimate can foresee such contingencies. Every effort will be made to expedite repairs. Thayer Body Shop will not be held responsible for loss of use or financial losses relating to additional necessary repairs or parts availability delays. All repairs, except rust work, come with a one year parts and labor warranty. Color to match as close as possible, based on age and condition of paint. There is a 10% restocking fee on parts left for more than 30 days after a scheduled appointment. Parts and labor prices are current and subject to change.

OK TO ORDER PARTS AND REPAIR PER ESTIMATE

X



Consumer Affairs

PO Box 8248, MD 3NE-B
Dearborn, MI 48126 USA

Sent Via U.S. Mail

April 11, 2005

[Redacted]
Bloomdale, OH [Redacted]

RE: 1995 F-Series
VIN: 1FTEX15Y9SK [Redacted]

Dear [Redacted]

This is in response to your letter received in this office.

We sincerely regret any inconveniences that you have experienced regarding your vehicle. Customer satisfaction is one of the primary objectives of Ford Motor Company. We commit substantial resources and diligent efforts in a sincere attempt to address the concerns of our customers. Our review indicates that there are no recalls or owner notification programs pertaining to the fire on the 1995 F-Series. We regret that we are unable to be of assistance in this matter.

Thank you for contacting us.

Respectfully yours,

Valma Sanders
Consumer Affairs

*Here is Fords
excuse*

Sentinel-Tribune
March 25-2002 Page 22

Government to investigate 3.7 million Ford Motor Co pickups and SUVs

WASHINGTON — The U.S. Justice Dept. announced today that it will investigate 3.7 million Ford Motor Co. pickup trucks and SUVs for possible safety defects. The vehicles, which were sold between 1997 and 2001, are believed to have a faulty steering rack that could cause the vehicle to pull to one side or even lose control. The investigation is part of a broader effort by the Justice Dept. to ensure the safety of consumers and to hold manufacturers accountable for defects. The vehicles in question include Ford F-Series pickup trucks and Ford SUVs, such as the Ford Excursion and Ford Excursion Sport. The Justice Dept. is working with the National Highway Traffic Safety Administration (NHTSA) to identify the affected vehicles and to determine the scope of the problem. The investigation is expected to take several months to complete. In the meantime, Ford Motor Co. is urging owners of the affected vehicles to contact their dealerships for more information and to schedule a recall if necessary.

The Justice Dept. is also investigating whether Ford Motor Co. properly disclosed the safety defect to consumers. The department is reviewing Ford's recall notices and other communications to determine if they provided adequate information about the defect and the risks associated with it. The Justice Dept. is also looking at whether Ford took any steps to prevent the defect from occurring in the first place. The investigation is part of a broader effort by the Justice Dept. to ensure the safety of consumers and to hold manufacturers accountable for defects. The vehicles in question include Ford F-Series pickup trucks and Ford SUVs, such as the Ford Excursion and Ford Excursion Sport. The Justice Dept. is working with the National Highway Traffic Safety Administration (NHTSA) to identify the affected vehicles and to determine the scope of the problem. The investigation is expected to take several months to complete. In the meantime, Ford Motor Co. is urging owners of the affected vehicles to contact their dealerships for more information and to schedule a recall if necessary.

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This is the Damage I
Must Pay to the Other Truck

