



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100248

Date Received

04-APR-2005

Repository ☐

Reference No.

1017330Y 13 M 7:51

OWNER INFORMATION (Type or Print)

Name

Address

City SHEFFIELD

State AL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

same

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO *can*
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner *[Signature]* Date 05/02/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2G1WF52E139

Make

CHEVROLET

Model

IMPALA

Model Year

2003

Date Purchased

✓ 05-16-03

Dealer's Name and Telephone Number

Nelda Stephenson 256-764-4551

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

FLORENCE, AL

State

AL

Zip Code

35630

Transmission Type

AUTOMATIC

☐ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

121300 EXTERIOR LIGHTING:HEADLIGHTS:HIGH/LOW BEAM DIMMER

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-FEB-2005

Failure Mileage

35-38K

Failure Speed

65MPH

several malfunctions were noticed between first malfunction unit to dealer for repair

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

HEADLIGHTS WOULD TURN ON AND OFF INTERMITTENTLY WHEN THE DIMMER SWITCH WOULD BE TURNED TO INCREASE OR DECREASE THE DIMNESS ON THE VEHICLE. CONSUMER WILL TAKE TO DEALER FOR REPAIR. *AK

Headlights would come back on by jiggling dimmer lever arm.
Malfunctions occurred twice right before taking to dealer on 03-17-05 for repair.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).