

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

 Od_or _____
 r_dt _____
 od_r _____
 up_ltr _____

Reference #5

10117300

OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City

State

Zip Code

Daytime Telephone Number

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of a _____, please provide your name or address to the vehicle manufacturer.

Signature of Owner _____

Date 3/9/05

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of
windshield on driver's side)

Make

Model

Year

1G4HR54K3YU

BUICK

LA SABRE

2000

Purchased Date

23 OCT 04

Dealer's Name

LIBERTY BUICK

Engine Size

(CID/CC/L) 3.8

☐ Turbo☐ Diesel☐ Gas☒ Fuel Injection☐ New ☒ Used

Dealer's City

PEORIA

State

AZ

Zip Code

85382

No. Cylinders

6

Manufacture Date
(on driver's door or pillar)

Transmission Type

☐ Manual☒ Automatic

Restraint System

☒ Driver's Side Air Bag☐ Motorbelt☒ Passenger's Side Air Bag☒ 2-Point Belt☐ 3-Point Belt

Cruise Control

☒ Yes☐ No

Drivetrain

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Minivan☐ Other☐ Sport Utility☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☒ 4-Door☐ Station Wagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

AC DELCO
BATTERY (Group 100, Vented)

Location

☐ Left☐ Front☒ Right☒ Rear

Failed Part(s)

☒ Original☐ Replacement

Handicap Adaptive Equip

☐ Yes☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☐ No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies). FAILURE OF AC DELCO BATTERY:

THE POSITIVE TERMINAL BECAME CORRODED, BREAKS LOOSE AND SPILLS ACID ONTO THE FLOOR UNDER THE REAR SEAT, WHERE THIS BATTERY IS LOCATED. IT ALSO ALLOWS ACID FUMES TO GATHER AND WITH A SPARK FROM THE LOOSE TERMINAL COULD CAUSE A FIRE AND OR EXPLOSION. AT THIS POINT ALL POWER SUPPLIED WOULD BE LOST, EVEN THOUGH THE BATTERY IS STILL GOOD. IN CONTACTING AC DELCO AT 1-800-223-3526, I TALKED TO SCOTT #14, WHO CLAIMS HE WAS UN AWARE OF ANY PROBLEM, AND THEY COULDN'T OR WOULDN'T DO ANYTHING FOR ME.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I TALKED TO THE SERVICE DEPARTMENT AT THE PLACE I BOUGHT THE CAR, L. BERRY BUICK, HE SAID "THIS HAPPENS SOMETIME". WHEN TALKING TO THE PARTS MAN AT MAKE, MODEL AND YEAR AUTO PARTS, HE SAID "THIS HAPPENS A LOT". I PURCHASE MY NEW BATTERY THERE AT A COST OF \$103.19. THIS BATTERY IS ONLY AVAILABLE FROM AC DELCO BECAUSE IT IS A VENTED BATTERY. I BELIEVE THIS TO BE A MANUFACTURERS DEFECT, AS MY NEIGHBOR WHO OWNS A 2001 OLDSMOBILE HAD THE VERY SAME PROBLEM A MONTH AGO. I BELIEVE BECAUSE OF THE LOCATION OF THIS BATTERY IT COULD BE A SERIOUS PROBLEM.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00Q)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

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1-888-327-4236

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(DASH) 2 DOT



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