



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1373

Date Received: 2005 APR 25 AM 8:37
01-APR-2005
Repository ☐
Reference No. 10117267

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City NEWNAN State GA Zip Code _____
Daytime Telephone Number _____ E-mail Address _____
Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 4/12/2005

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side) 1N6AA07A14H Make NISSAN Model NISSAN Model Year 2000
Date Purchased 26-MAR-04 Dealer's Name and Telephone Number NISSAN OF UNION CITY 770-894-4900 Engine: No. Cylinders 8 Fuel Type: Gas
Original Owner ☒ Dealer's City UNION CITY State GA Zip Code 30251
Transmission Type ☒ Automatic Brakes ☒ Anti-lock Brakes Powertrain REAR WHEEL DRIVE
Vehicle Component Code 034530 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 02-MAR-2006 Failure Mileage 31800 Failure Speed 45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/B5R15)
DOT No. (Example: DOTM18BAC038) ☐ Original Equipment ☐ Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHEN BRAKES WERE APPLIED VEHICLE DID NOT STOP PROPERLY. TOOK VEHICLE TO DEALER, AND CONSUMER WAS INFORMED THAT ROTORS WERE WARPED, AND UNDERSIZED, MAKING IT HARD TO HANDLE VEHICLE WHEN APPLYING THE BRAKES. *AK

Contacted Nissan customer service, and they confirmed the vehicle had been manufactured with undersized rotors & brake pads. Manufacturer stated they would not replace undersize rotors or pads. They would and did only turn the original rotors and replaced pads. They would and did only turn the original rotors and replaced pads with identical undersized pads. I was told to expect to have the rotors turned every 4000 to 5000 miles. Service attendant stated that 4x 6510 was typical interval between brake jobs.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

In early March began experiencing brake fade. While in frequent stop and go traffic brakes became less and less effective (possibly from over heating). By mid March brake fading became more apparent and front end began to vibrate slightly. By end of March brake fade even more apparent, but front end vibrations and shaking increased dramatically. Finally got a day off to take vehicle in for repairs. The service department rep. stated the problem was common. They had received a service bulletin from Nissan stating that the rotors and brake pads were undersized for the vehicle. The service bulletin specifies they are not to replace undersized rotors or brake pads. They are to turn rotors and install new pads of the original size. I called Nissan Customer Service (toll free 489-8971) and was told they have an upgrade kit with proper sized rotor and pads, but they only install the kits when they feel it is necessary. After existing undersized rotors are turned past minimums and even then they may only replace the rotors with new rotors and pads of the original size.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline

DOT Auto Safety Hotline
(DASH) 2 DOT

1-888-DASH-2-DOT
1-888-327-4236

DASH2DOT
and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

**VEHICLE
OWNER'S**

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**