

10117243

Jordan, Michael

From: Doernberg, David on behalf of TIS
Sent: Friday, April 01, 2006 10:58 AM
To: Jordan, Michael; Ball, Shirlene
Subject: FW: Complaint/ODI ID #10093484 - Status Update (TIS Request TIS05-002315 DGD)

Importance: High

Hello [redacted]

Here is one more request asking about an "investigation" resulting from the VCC she supplied to NHTSA (ODI # 10093484) and a friend of hers and reports on forum.miata.net.

Thank you,

David Doernberg
TIS
ext. 64947

-----Original Message-----

From: [redacted]
Sent: Wednesday, January 19, 2005 10:57 AM
To: TIS
Subject: Re: Complaint/ODI ID #10093484 - Status Update
Importance: High

2005 JAN - 1 21 6:25 AM

Hi,

I also have the same problem as a complaint filed with your organization last year does a friend of mine as well as several others according to the forum.miata.net referenced in the complaint).

I searched through each of the following sections on your NHTSA website:

- Complaints
- Defect Investigations
- Safety Recalls
- Service Bulletins

and did not see any follow-up references to the complaint copied from your system and pasted at the bottom of this email.

Can you provide an updated status as to where the investigation stands on this complaint? Is it still being investigated? If not, was a conclusion made and if so, what was the conclusion? Thank you.

My vehicle information is as follows:

Make: Mazda
Model: Miata
Year: 1999
Milage: 44K

My contact information is:

Name: [redacted]
Address: [redacted] Matthews, NC
Phone: [redacted]
email: [redacted]

Michael
my
4/1/06

Consumer/vehicle info:

(from your NHTSA website - <http://www->

Complaints Summary

Make: MAZDA
Model: MIATA
Type: ANY
Year: 1999
Complaint Number: 10093484

Summary:

THIS IS A PROBLEM THAT READ IN THE THE MIATA'S FORUM. MY 19'99 MIATA IS HAVING A PROBLEM WITH THE IGNITION COIL, AND THE SENSORS WILL SAY ABOUT A PROBLEM IN THE CATALYTIC CONVERTER. I RECENTLY GOT MY CAR, AND IS ONLY 35K, BUT THE LIMITED WARRANTY FROM THE DEALER JUST EXPIRED A WHILE AGO. FROM THE LARGE AMOUNT OF PEOPLE DESCRIBING THE PROBLEM ALONG THE INTERNET (YOU CAN READ IT HERE: [HTTP://WWW.MIATAFORUM.COM/CGI-BIN/ULTIMATEBB.CGI?UBB-GET_TOPIC&F=27&T=000103](http://www.miataforum.com/cgi-bin/ultimatebb.cgi?ubb=get_topic&f=27&t=000103)), I DON'T UNDERSTAND WHY MAZDA IS NOT DOING A RECALL ABOUT THIS PROBLEM.*AK