



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

30-MAR-2005

Repository ☐

Reference No.

10117106

OWNER INFORMATION (Type or Print)

Name

Address

City

LEXINGTON Flint

State

MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an address to the vehicle manufacturer, or address to the vehicle manufacturer.
Signature of Owner Date 06/19/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KLAJ8220YK

Make

DAEWOO

Model

NUBIRA

Model Year *

2000

Date Purchased

JUN 27, 2001

Dealer's Name and Telephone Number

GENESIE VALLEY AUTO 810.230.2500

Engine:

No. Cylinders

4

Fuel Type: *

Gas

REG

Original Owner

☒

Dealer's City

FLINT

State

MI

Zip Code

48507

Transmission Type

AUTOMATIC

☒

Antilock Brakes

☒

Cruise Control

Powertrain

Vehicle Component Code

021500 SUSPENSION:FRONT:CONTROL ARM

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

29-MAR-2005

Failure Mileage

27000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE FRONT CONTROL ARM BUSHINGS WORE OUT AT 27,000 MILES. AS A RESULT, WHEN APPLYING THE BRAKES A LOUD SQUEAKING NOISE WAS PRODUCED. *AK

Consumer stated that she had control arm bushings replaced. *MR.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

VEHICLE WAS MAKING SQUEERING NOISE WHEN STOPPING AND STARTING. NOISE GOT LOUDER, SO TOOK TO THE DEALER. SERVICE REPRESENTATIVE STATED FRONT CONTROL ARM BUSHING HAD TO BE REPLACED AND THAT THE WARRANTY WOULD NOT COVER. I CALLED JACOBO AND WAS TOLD NOTHING THEY COULD DO BECAUSE WARRANTY HAD EXPIRED. THE DEALER STATED THAT THEY HAD REPLACED BUSHINGS FOR MANY CUSTOMERS FOR THE SAME MODEL BUT NOT WITH SO FEW MILES AS MY CAR. THIS CAR HAD NOT BEEN DRIVEN IN BAD WEATHER SUCH AS SNOW, NO SALT ETC. KEPT IN GAZEBO. PRIOR TO HAVING THE BUSHING REPLACED, I TOOK THE CAR TO NIDAS REPAIR SERVICE AND THE MANAGER AND MECHANIC STATED THEY HAD NEVER SEEN ANY BUSHING DETEIORATE SO SOON AS THE VEHICLE STILL HAD STICKERS UNDER THE CAR FROM NIDAS FACTORY AND THEY WERE CLEAN.

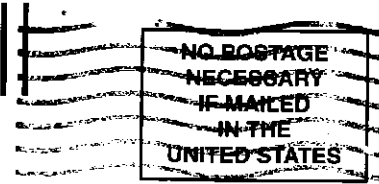
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

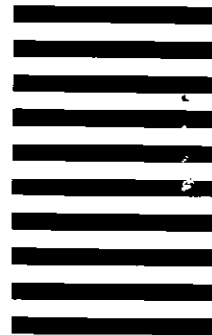
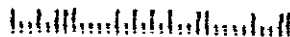


BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE

OWNER'S

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

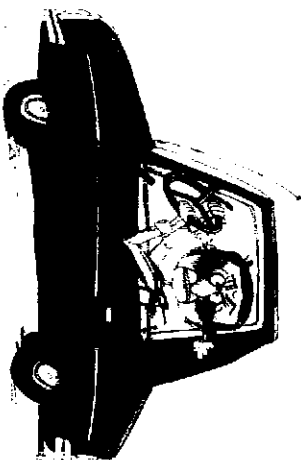
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and dial toll free at

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DOT Auto Safety Hotline
(DASH) 2 DOT



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THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).