



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

Repository ☐

26-MAR-2005

2005 APR 25 AM 8:44

Reference No.

10115874

OWNER INFORMATION (Type or Print)

Name

Address

City ELYRIA

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of a signature of owner

☐ YES

☒ NO

Date 4/12/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2B4GP2435TR

Make

DODGE

Model

GRAND CARAVAN

Model Year

1998

Date Purchased

Dealer's Name and Telephone Number

2nd Owner

Engine

No. Cylinders

6

Fuel Type

Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

Q21400 SUSPENSION:FRONT:MACPHERSON STRUT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

23-MAR-2005

Failure Mileage

137000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DDTMAL8ABC038)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE FRONT DRIVER SIDE STRUT TOWER RUSTED. CONSUMER WAS CONCERNED THAT THE FRONT END WILL COLLAPSE WHILE DRIVING. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Drivers side street tower completely rusted
away. Making vehicle unsafe to be on the
road.

ATTACH ADDITIONAL SHEETS

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



DOT AUTO SAFETY HOTLINE

**VEHICLE
OWNER'S
QUESTIONNAIRE**



TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline

RICH'S AUTO BODY
Federal ID #: 341908434
NOW CALL US TOLL FREE AT 1 (866) 988-RICH(7424)
1255 N. MAIN ST
AMHERST, OH 44001
(440) 988-7424 Fax: (440) 988-5497

PRIOR DAMAGE ESTIMATE
(Information Only)

Written By: TONY CRISS #63704
Adjuster:

Insured:
Owner:
Address:

Day:

Claim #
Policy #
Deductible:
Date of Loss:
Type of Loss:
Point of Impact: 11. Left Front

Inspect RICH'S AUTO BODY
Location: 1255 N. MAIN ST
AMHERST, OH 44001

Business: (440) 988-7424

Insurance
Company:

Days to Repair

1996 DODG GRAND CARAVAN 4X2 6-3.0L-FI 3D VAN Int:
VIN: 2B4GP2435TR Lic: BT 58 VB OH Prod Date: Odometer: 134000
Intermittent Wipers Rear Wiper Tinted Glass
Body Side Moldings Dual Mirrors Clear Coat Paint
Power Steering Power Brakes Driver Air Bag
Passenger Air Bag Cloth Seats Bucket Seats
Recline/Lounge Seats 7 Passenger Option

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
1		FENDER					
2	Repl LT	Strut tower	1	97.45	s	8.5	0.5
3	R&I LT	R&I fender assy				2.2	
4		FRONT SUSPENSION					
5*	R&I LT	Strut 119" WB 2WD			m	1.6 M	
Subtotals ==>				97.45		12.3	0.5
Parts							97.45
		Body Labor	10.7 hrs @	\$ 38.00/hr			406.60
		Paint Labor	0.5 hrs @	\$ 38.00/hr			19.00
		Mechanical Labor	1.6 hrs @	\$ 70.00/hr			112.00
		Paint Supplies	0.5 hrs @	\$ 25.00/hr			12.50
		Body Supplies	8.5 hrs @	\$ 2.00/hr			17.00
SUBTOTAL							\$ 664.55
Sales Tax							\$ 664.55 @ 6.7500% 44.86
GRAND TOTAL							\$ 709.41

Tony

*Were going
to fix the
van*